



CUSTOMER SATISFACTION

ANNO 2023

IL CAMPIONE

6

Centri
cottura
coinvolti

33

Scuole

3118

Schede
compilate

13

Istituti
comprensivi

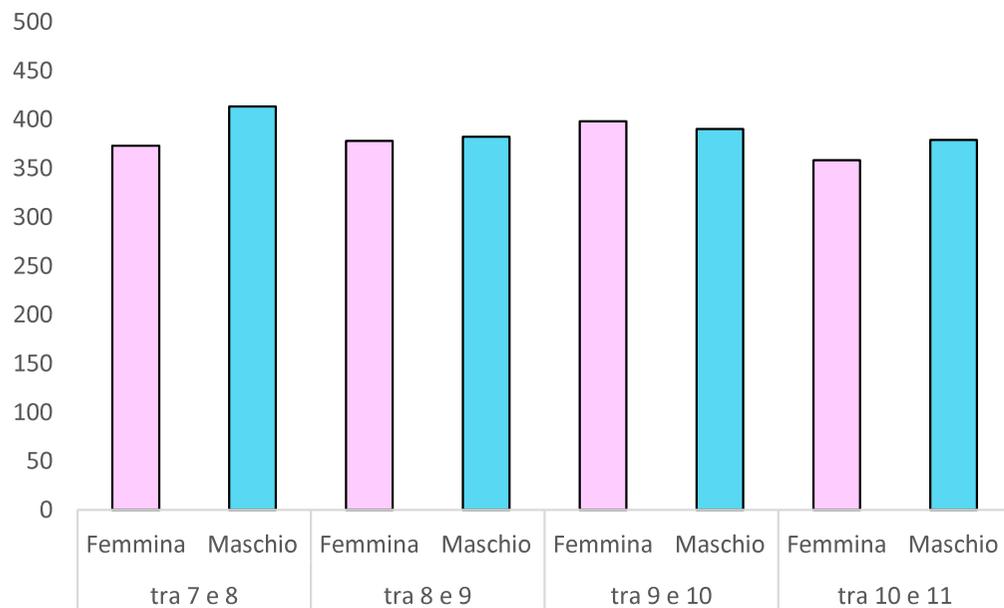
179

Classi

DATI DEMOGRAFICI

Campione analizzato diviso per età e per genere

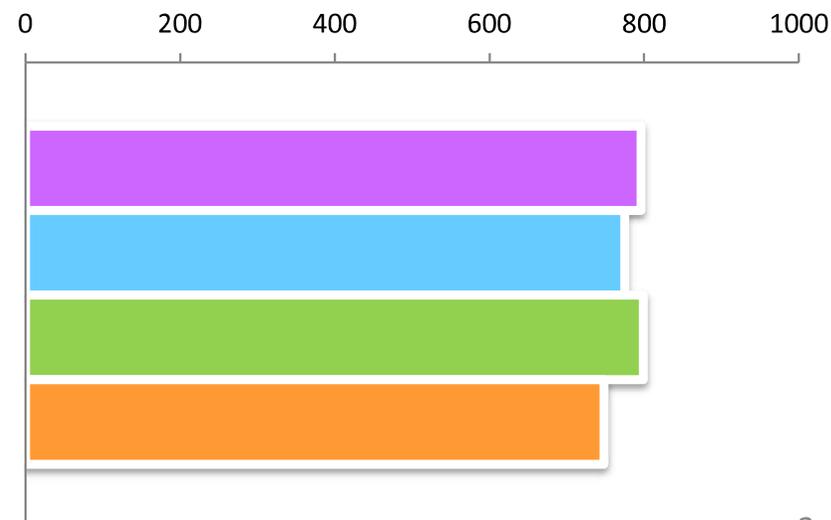
3118
QUESTIONARI COMPILATI



Genere:

FEMMINE	1.507
MASCHI	1.564
NON RILEVATI	47

CLASSI	ETA'	Bambini
2	tra 7 e 8	796
3	tra 8 e 9	775
4	tra 9 e 10	799
5	tra 10 e 11	748



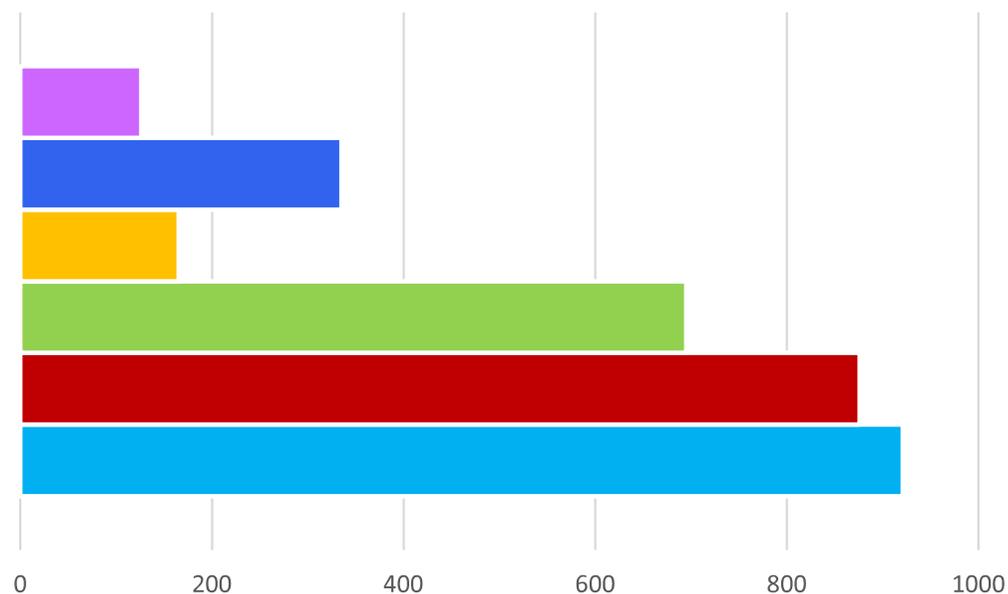
DATI DEMOGRAFICI

Campione analizzato diviso per centro cottura

3118
QUESTIONARI COMPILATI

CENTRO COTTURA BAMBINI

S. G. Bosco	126
S. Girolamo	335
S. Elena	165
Quarto	695
Filzi	876
CEP	921



MENÙ OGGETTO DI ANALISI

Elenco piatti

3118

QUESTIONARI COMPILATI

31 maggio 2023

**CREMA DI VERDURE
CON FARRO
COTOLETTA DI TACCHINO
INSALATA**

05 giugno 2023

**RISO OLIO E PARMIGIANO
LONZA DI MAIALE AL
LIMONE
INSALATA**

24 ottobre 2023

**CREMA DI VERDURE
CON FARRO
ASIAGO
SPINACI ALL'OLIO**

25 ottobre 2023

**RISO DI ZUCCA
SCALOPPINA DI POLLO
ALLA SALVIA
FINOCCHI JULIENNE**

30 ottobre 2023

**PASTA ALLA PIZZAIOLA
CACIOTTA
CAROTE AL ROSMARINO**

03 novembre 2023

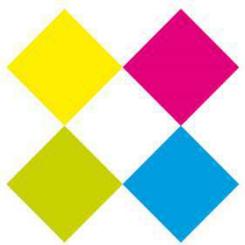
**CREMA DI CANNELLINI
COTOLETTA DI TACCHINO
PISELLI ALL'OLIO**

07 novembre 2023

**CAROTE AL BURRO
SPEZZATINO DI MANZO
RISO ALL'OLIO**

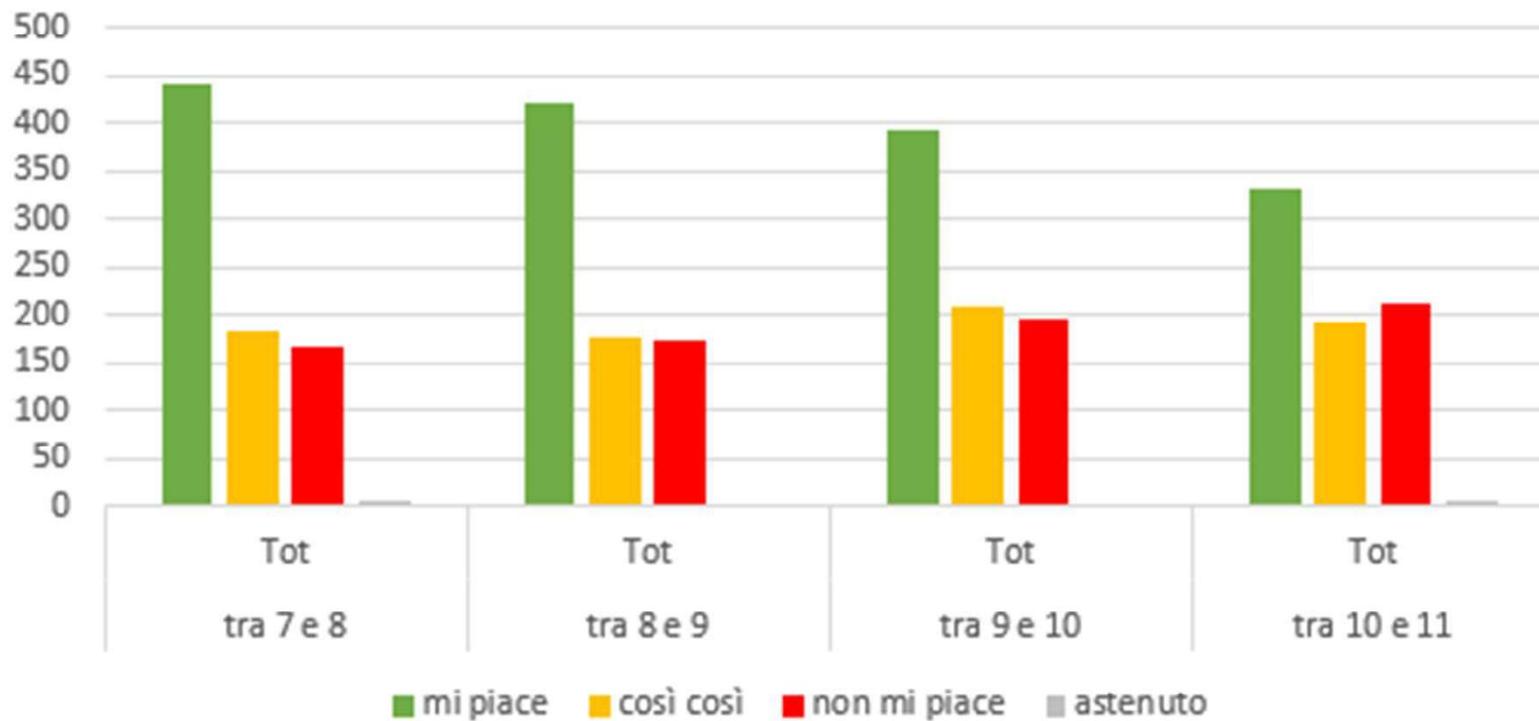
11 novembre 2023

**PASTA OLIO E
PARMIGIANO
POLPETTE DI PLATESSA
FINOCCHI JULIENNE CON
SUCCO D'ARANCIA**



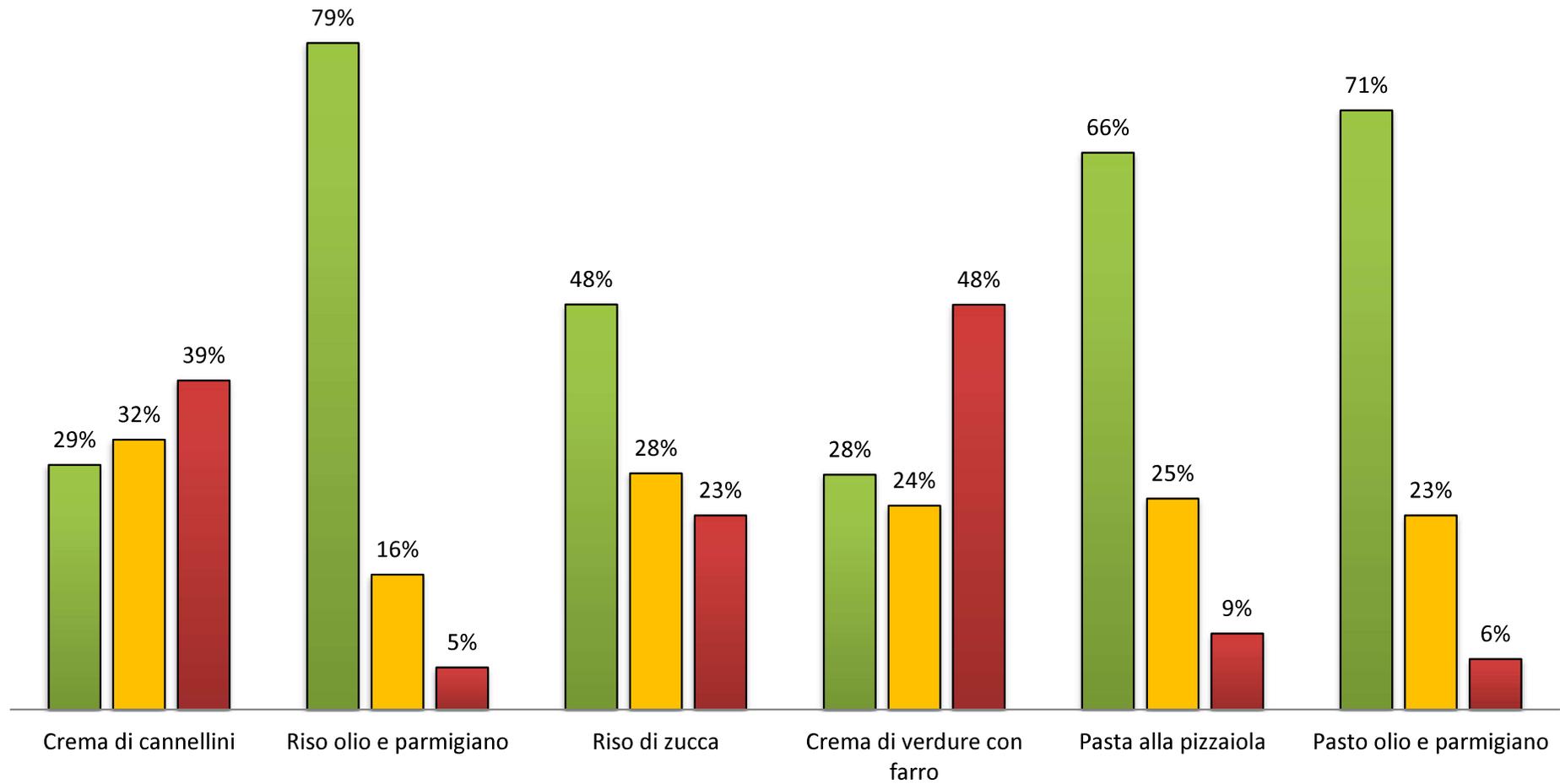
PRIMI PIATTI

GRADIMENTO PER ETA'



GRADIMENTO PRIMI PIATTI

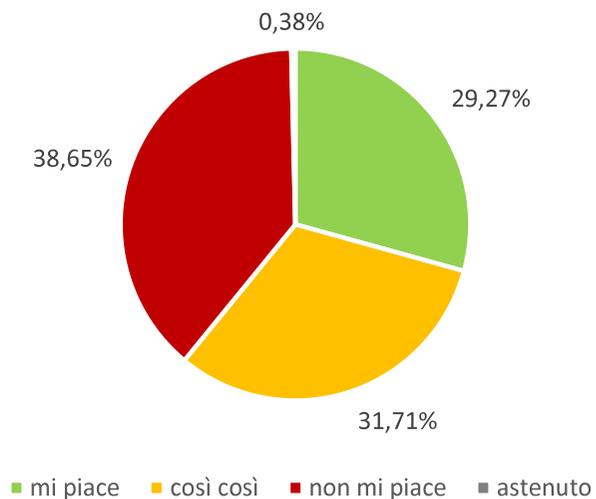
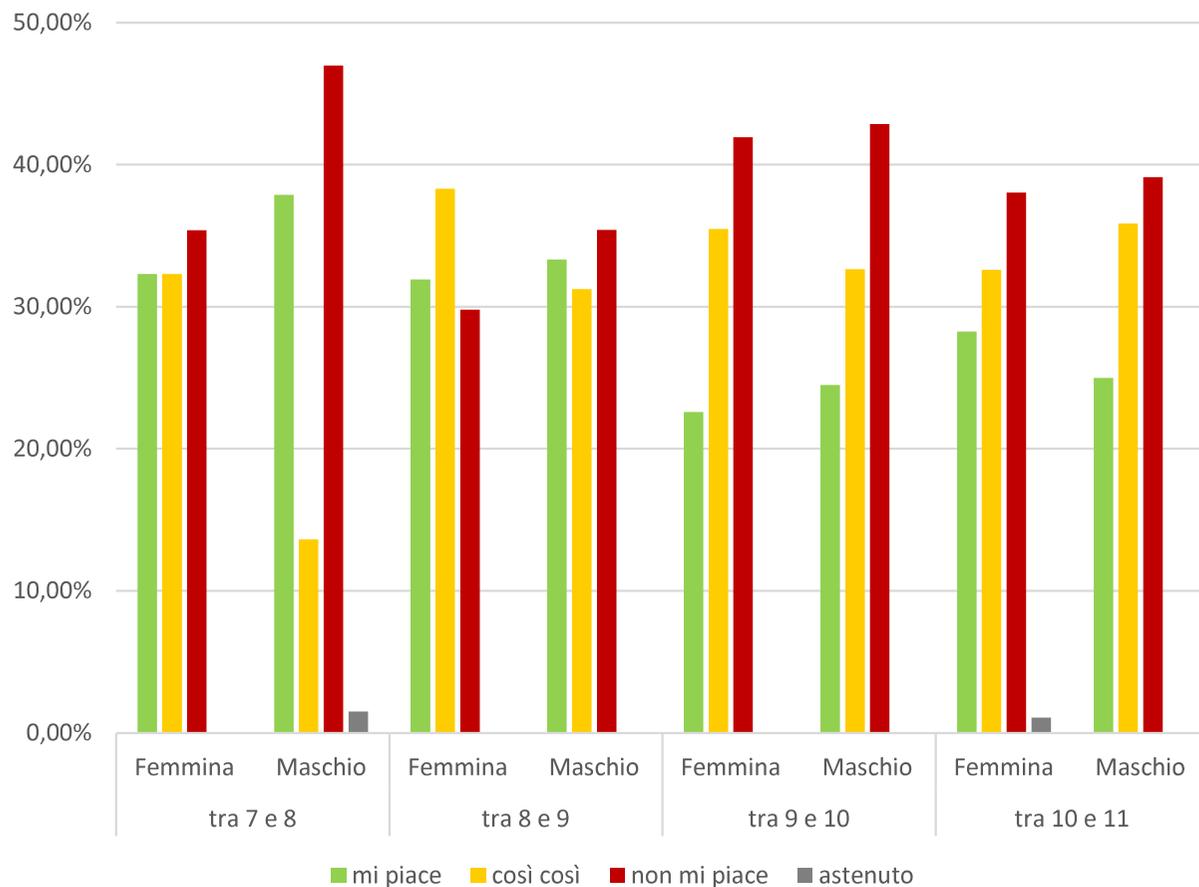
■ Mi piace ■ Così e Così ■ Non mi Piace



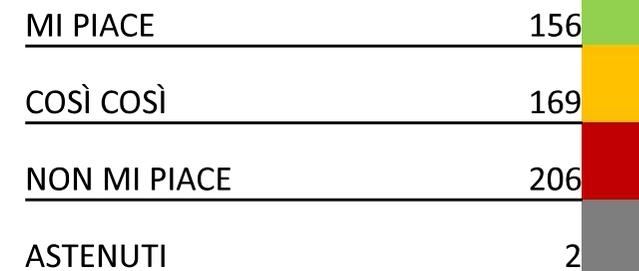
CREMA DI CANNELLINI

553
NUMERO RISPOSTE

% gradimento x sesso ed età



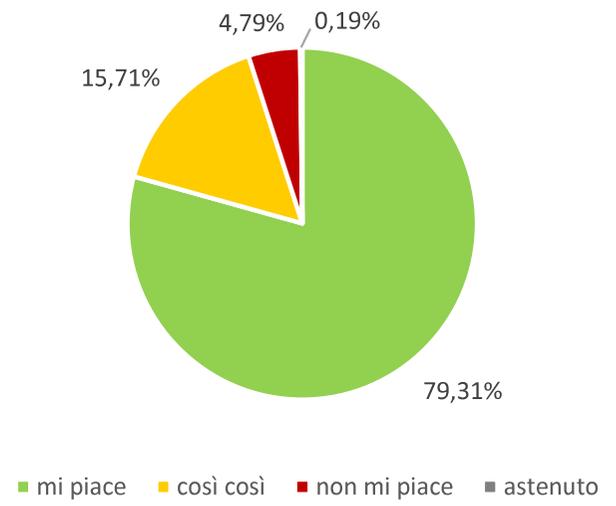
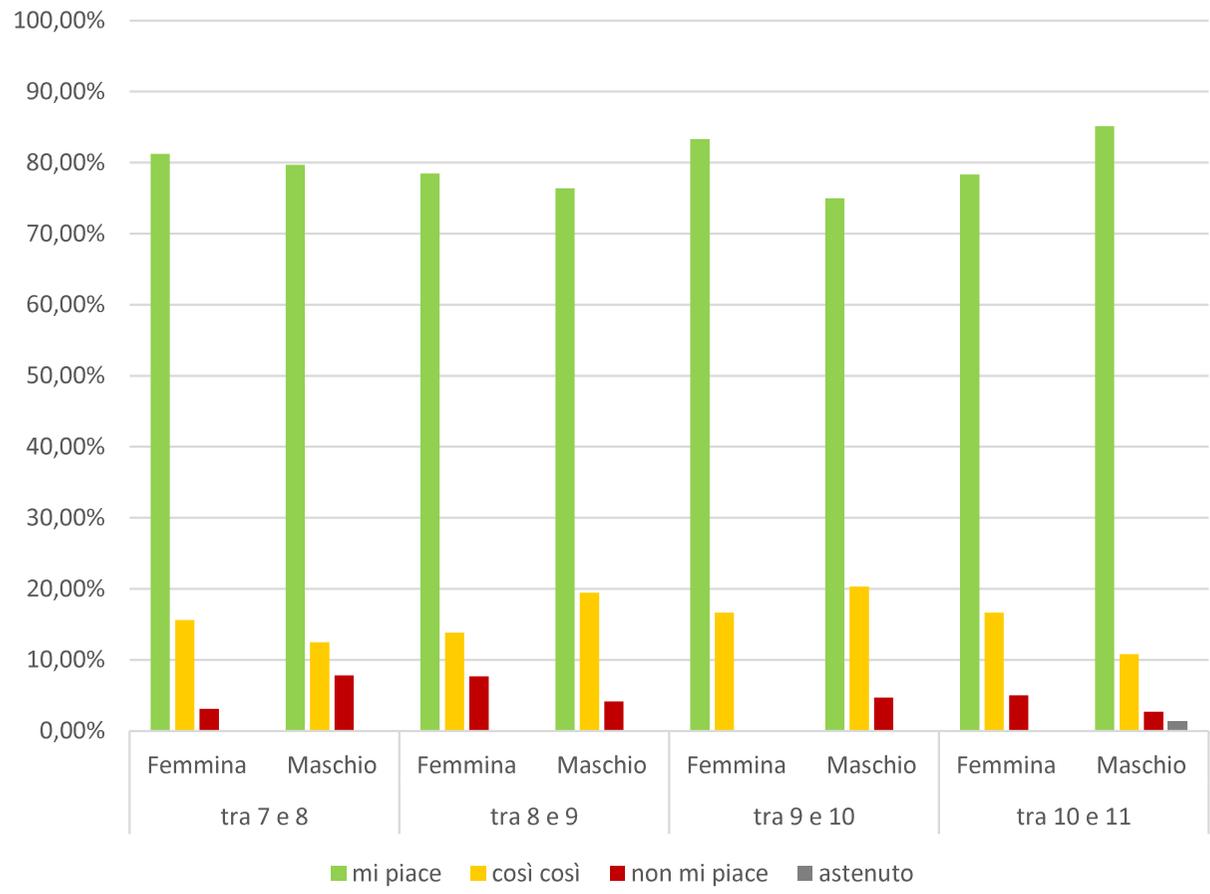
Schede analizzate



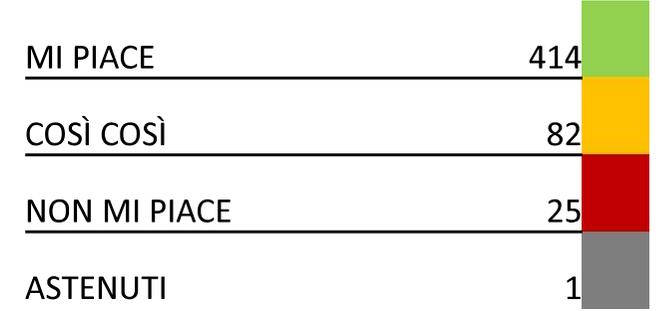
RISO OLIO E PARMIGIANO

522
NUMERO RISPOSTE

% gradimento x sesso ed età



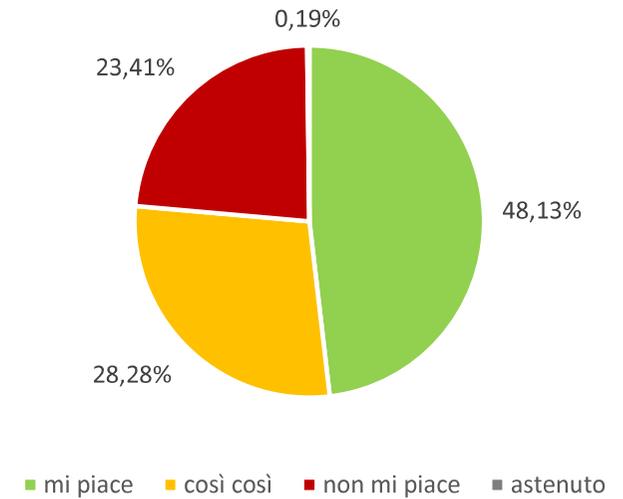
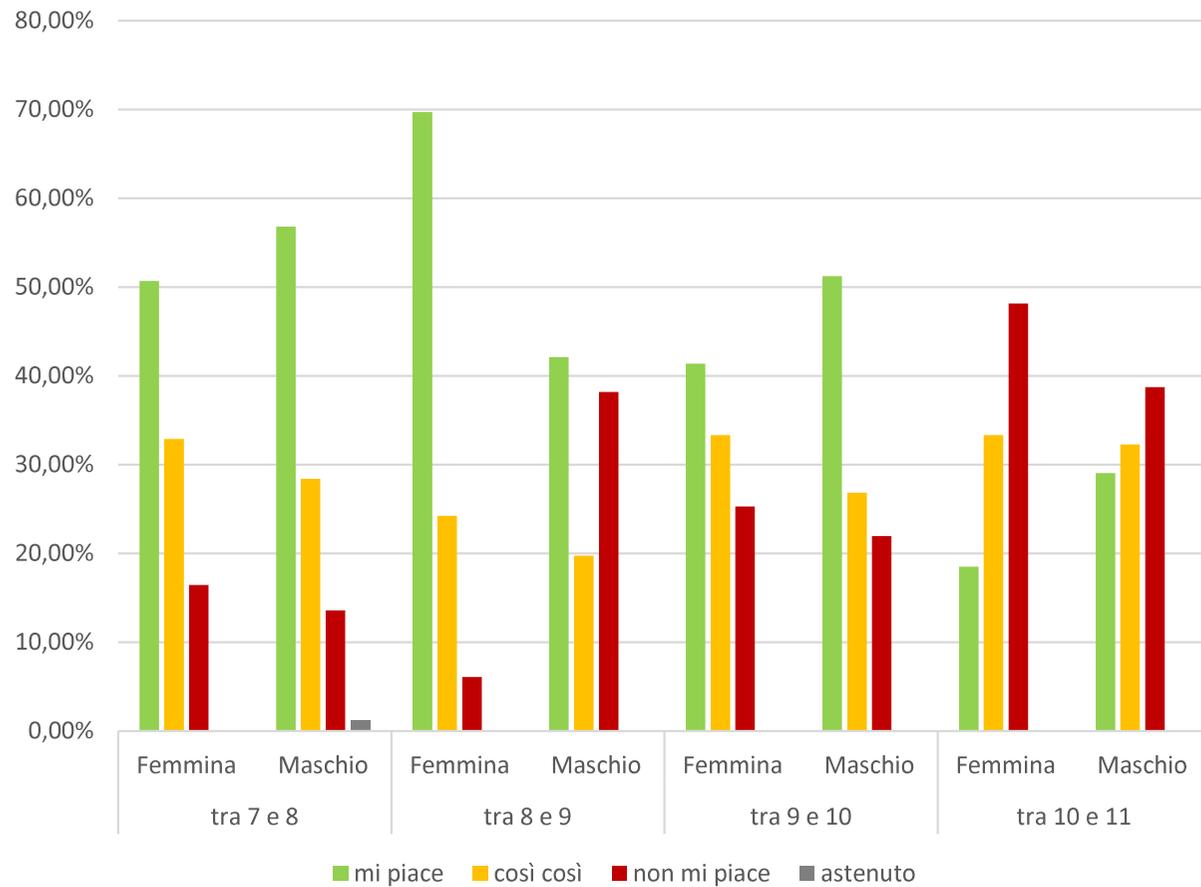
Schede analizzate



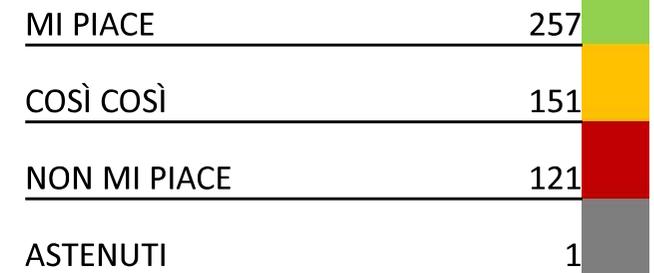
RISO DI ZUCCA

534
NUMERO RISPOSTE

% gradimento x sesso ed età



Schede analizzate

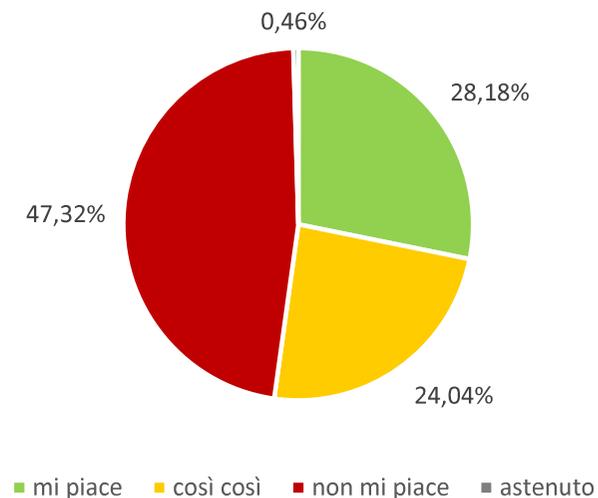
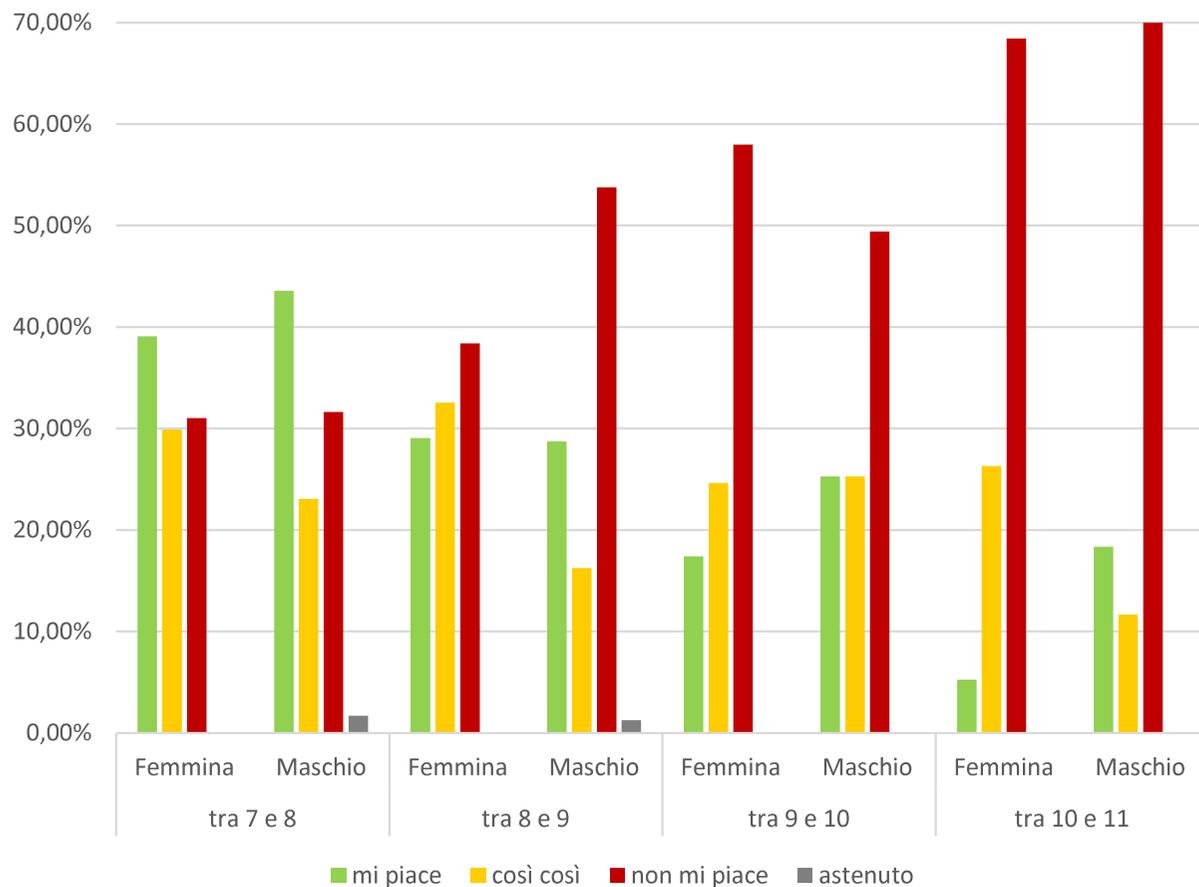


CREMA DI VERDURE CON FARRO

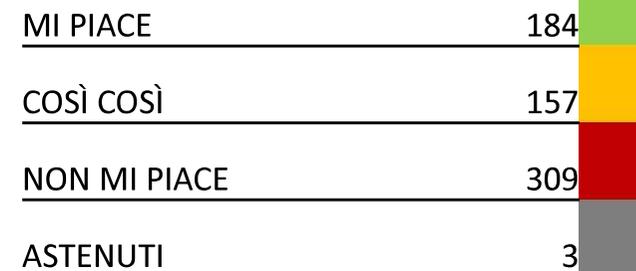
653

NUMERO RISPOSTE

% gradimento x sesso ed età



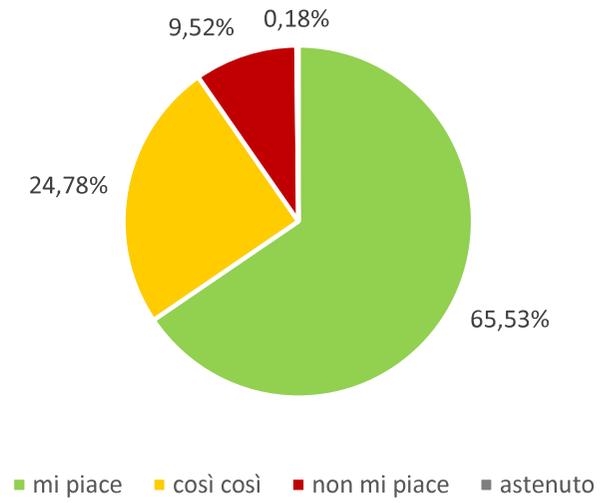
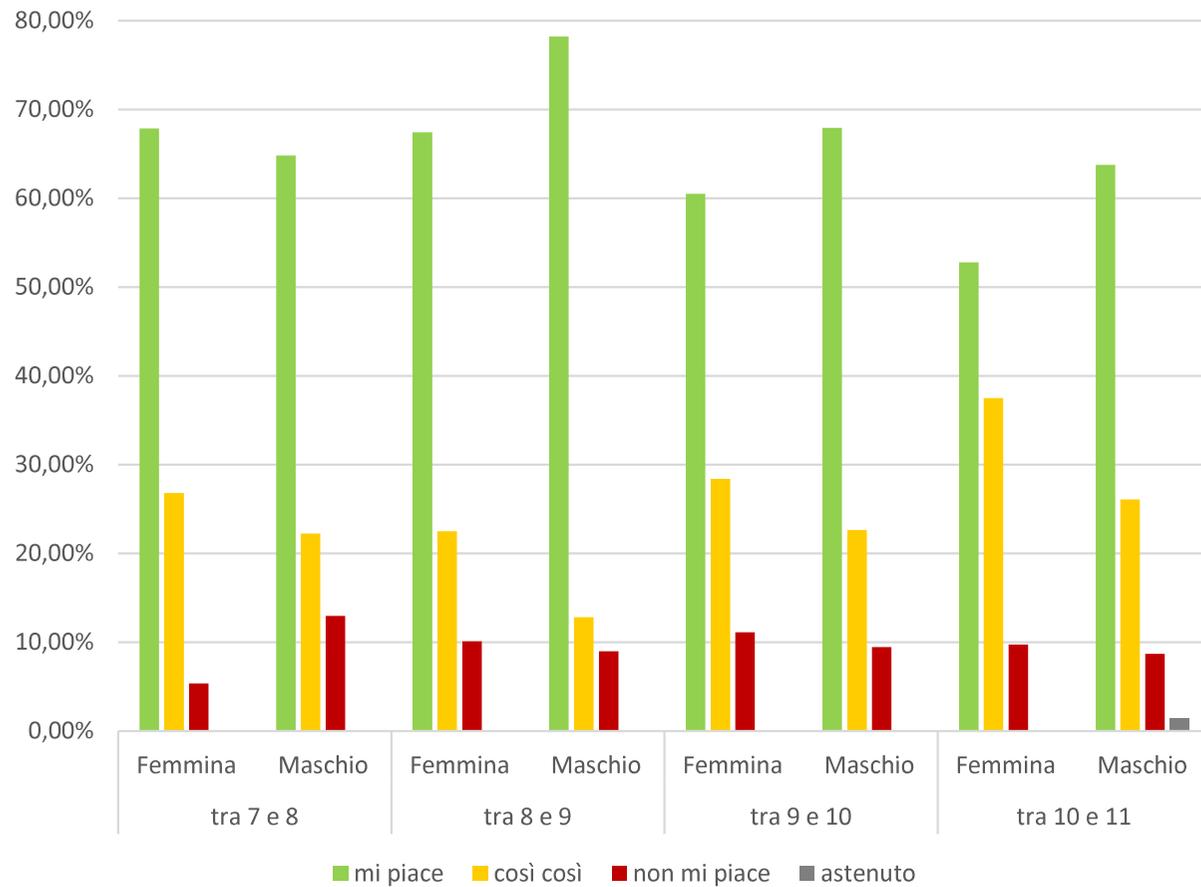
Schede analizzate



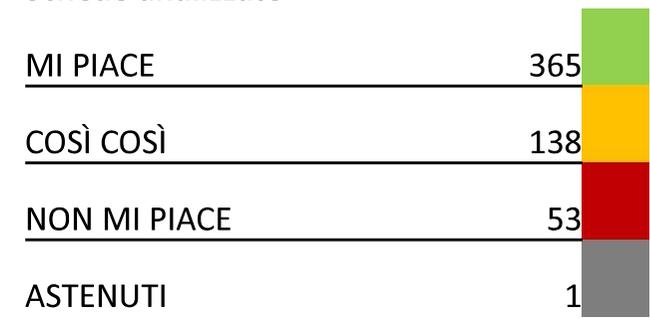
PASTA ALLA PIZZAIOLA

557
NUMERO RISPOSTE

% gradimento x sesso ed età



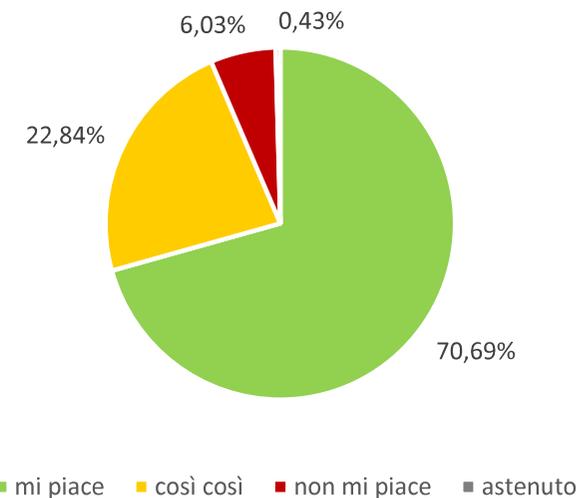
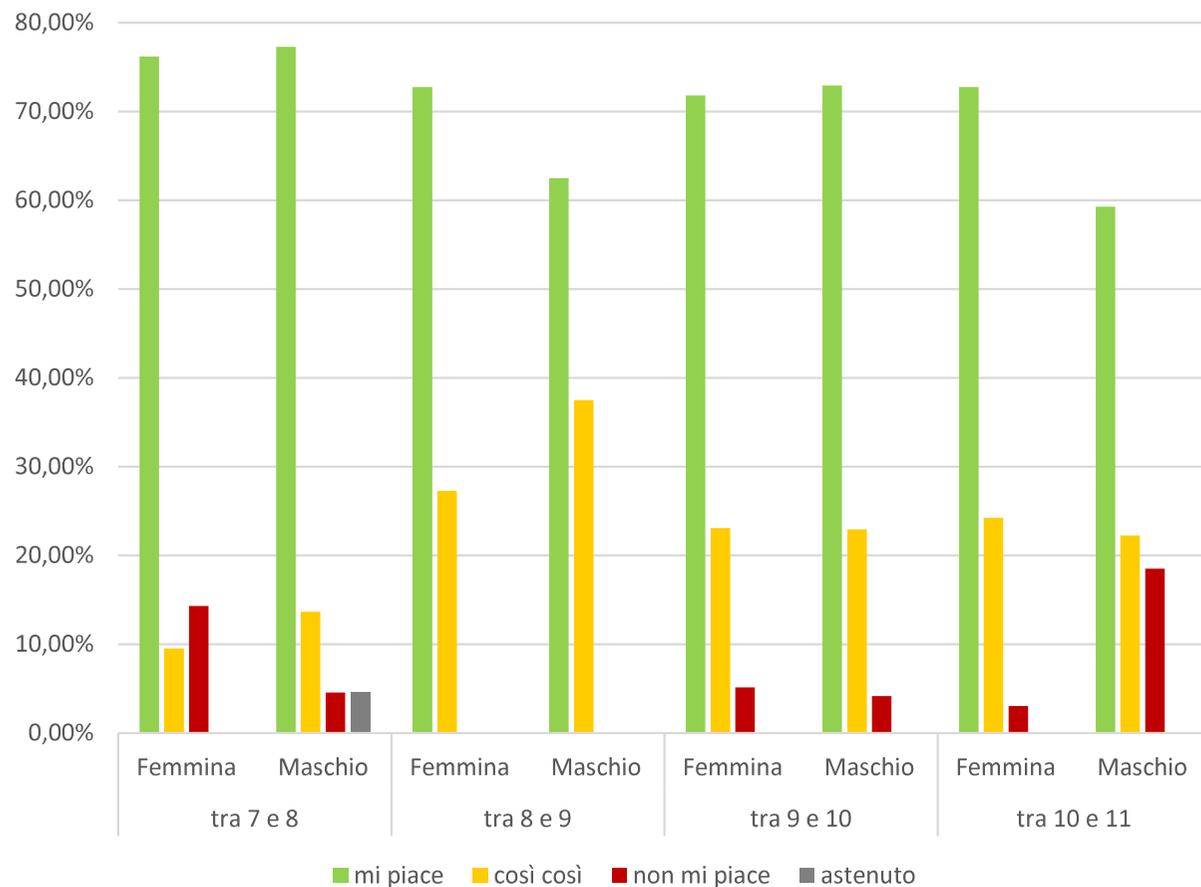
Schede analizzate



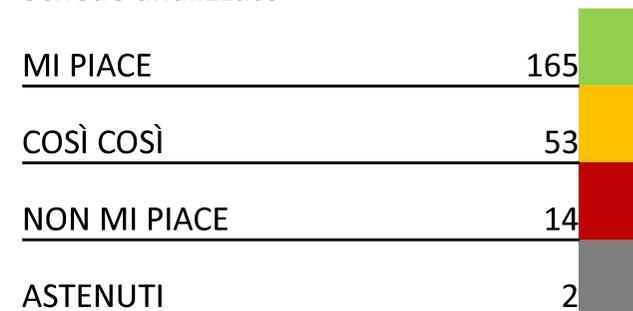
PASTA OLIO E PARMIGIANO

232
NUMERO RISPOSTE

% gradimento x sesso ed età



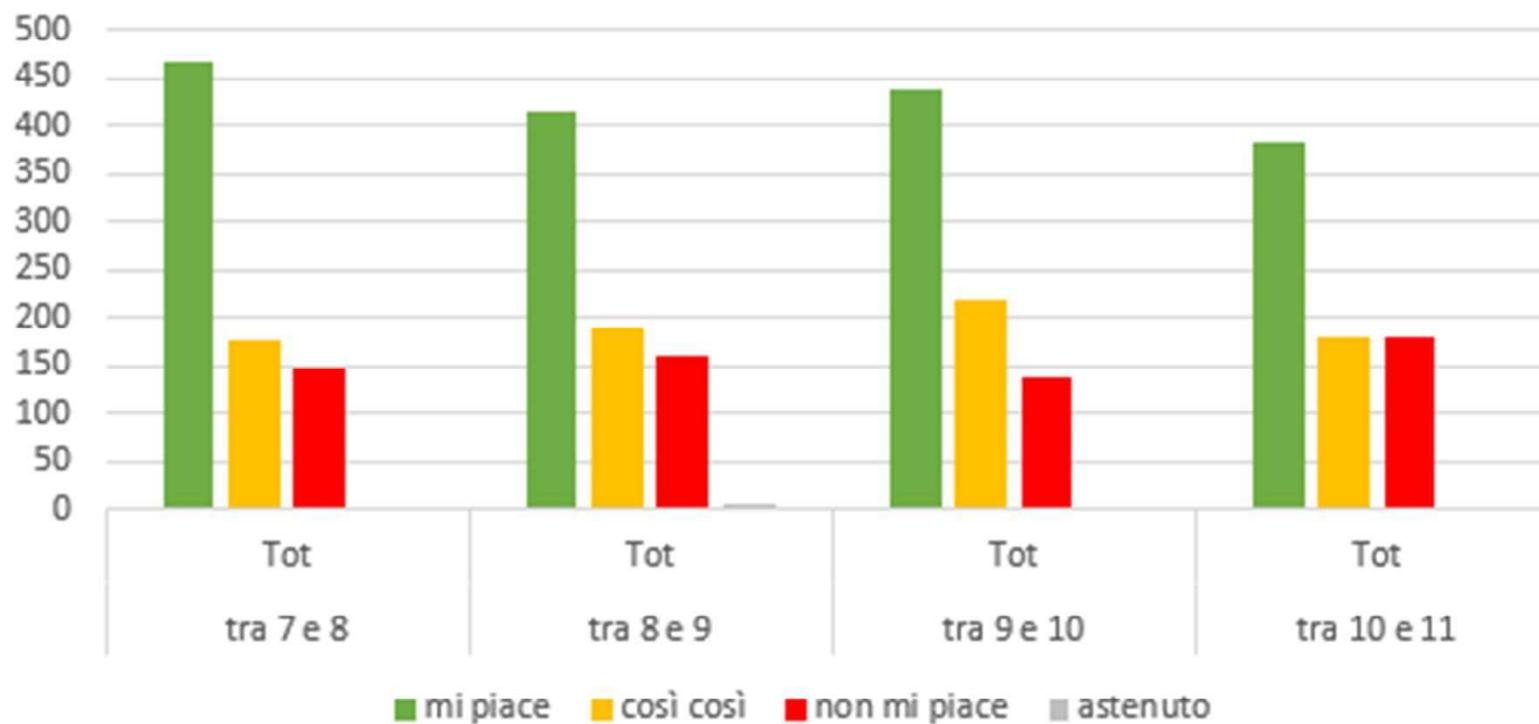
Schede analizzate



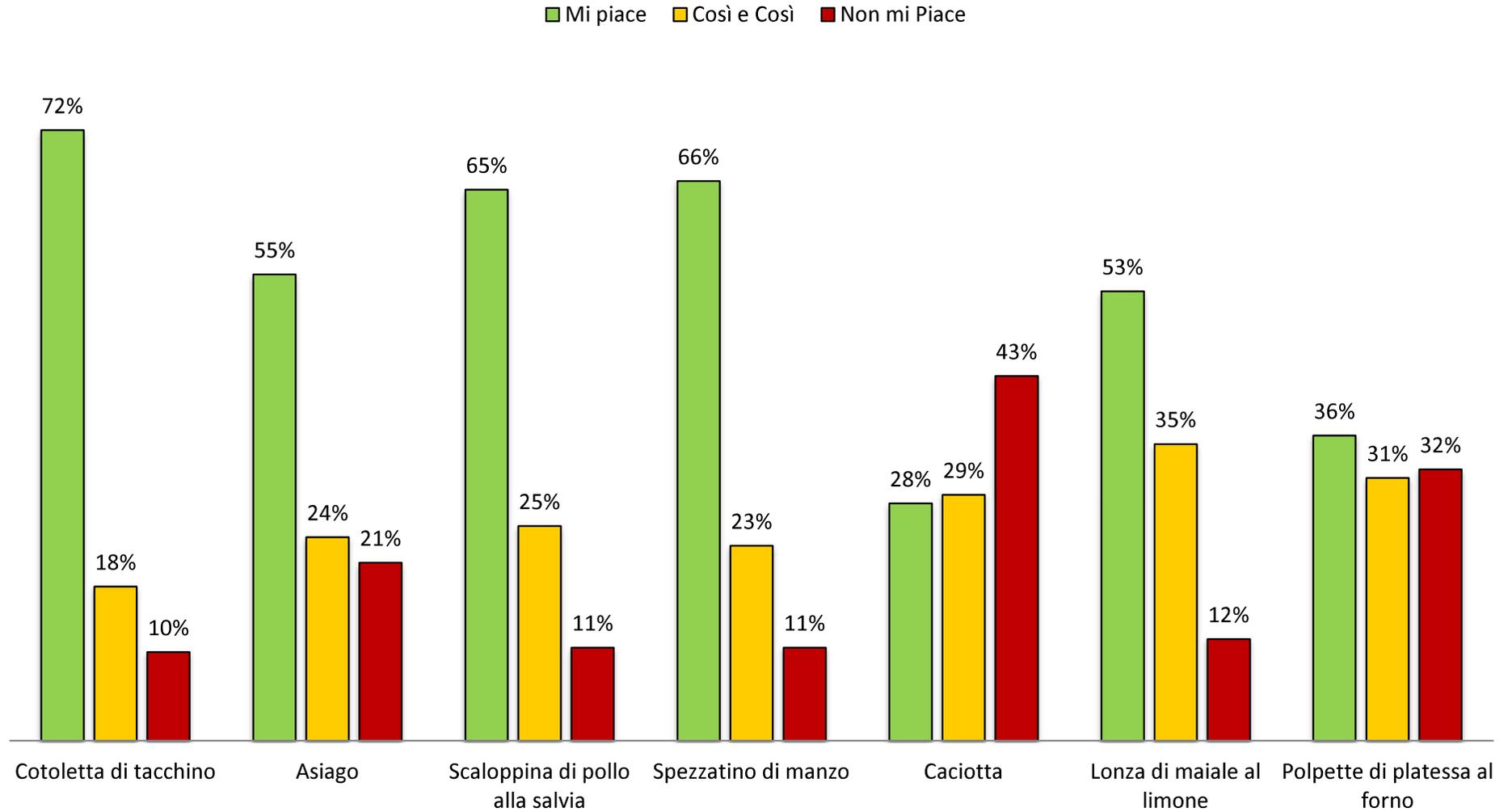


SECONDI PIATTI

GRADIMENTO PER ETA'



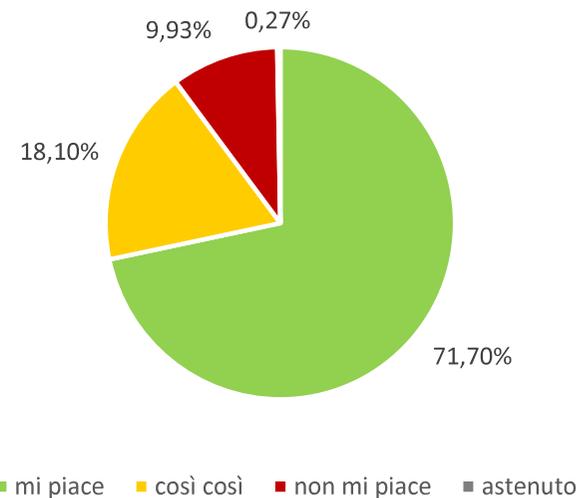
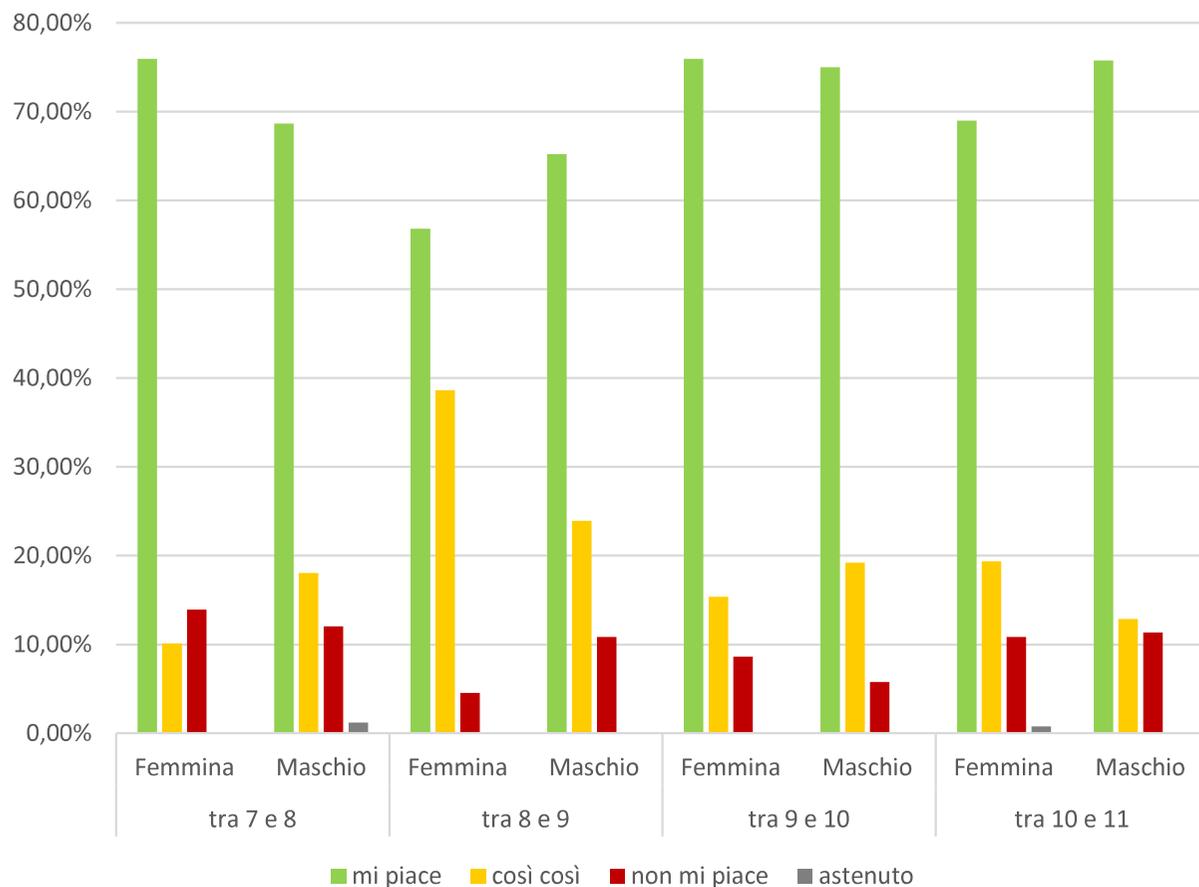
GRADIMENTI SECONDI PIATTI



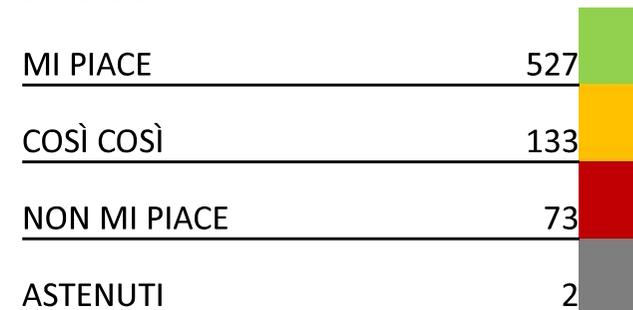
COTOLETTA DI TACCHINO

735
NUMERO RISPOSTE

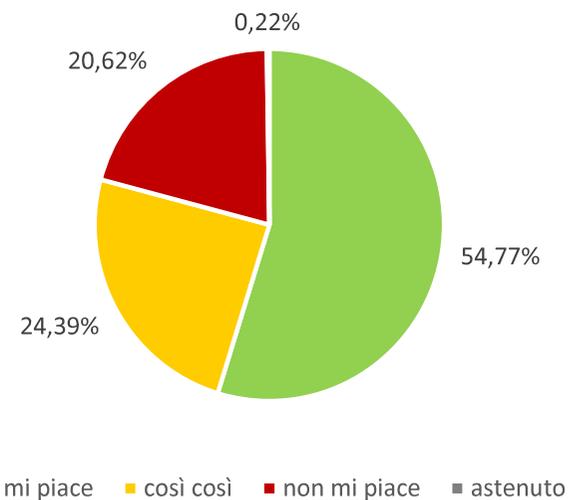
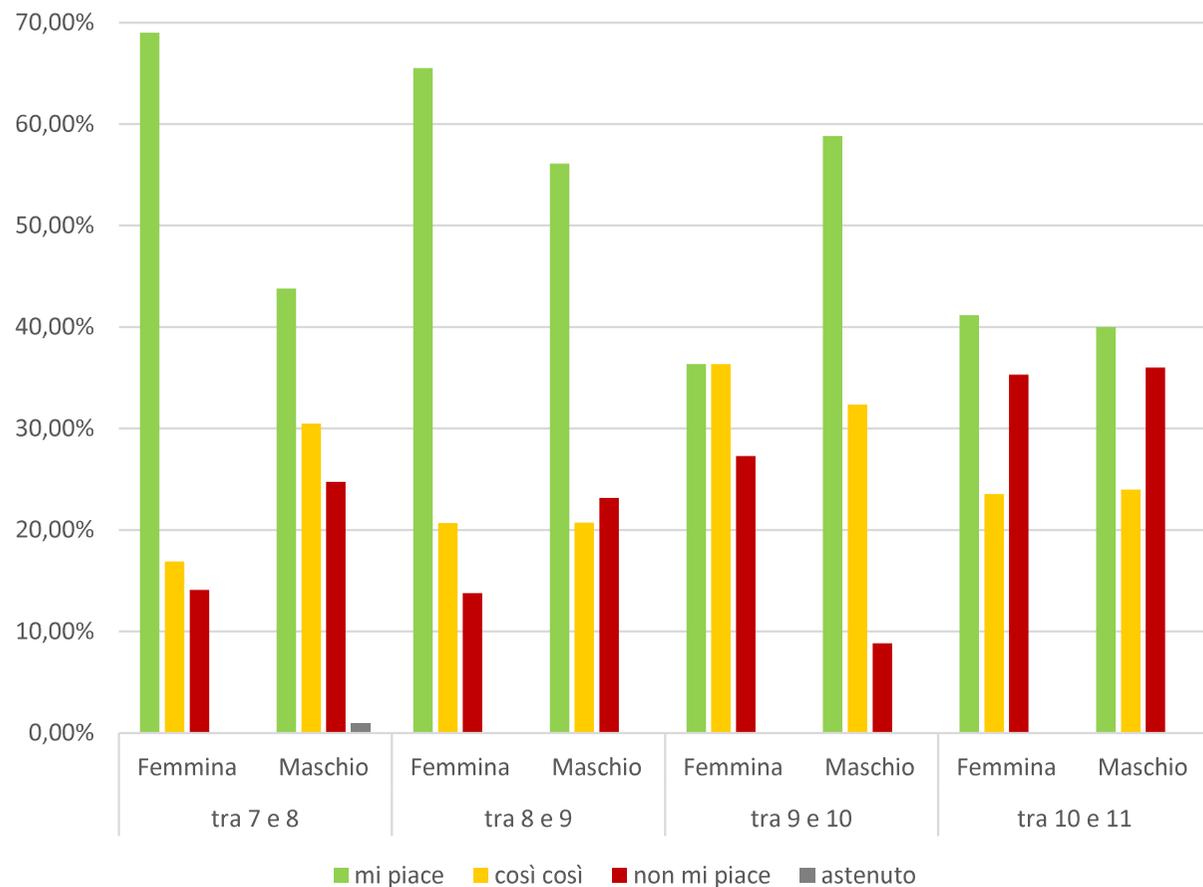
% gradimento x sesso ed età



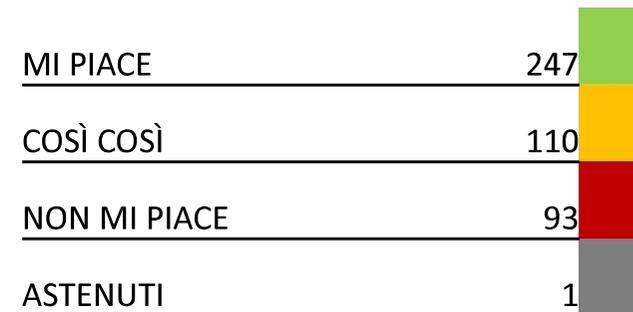
Schede analizzate



% gradimento x sesso ed età



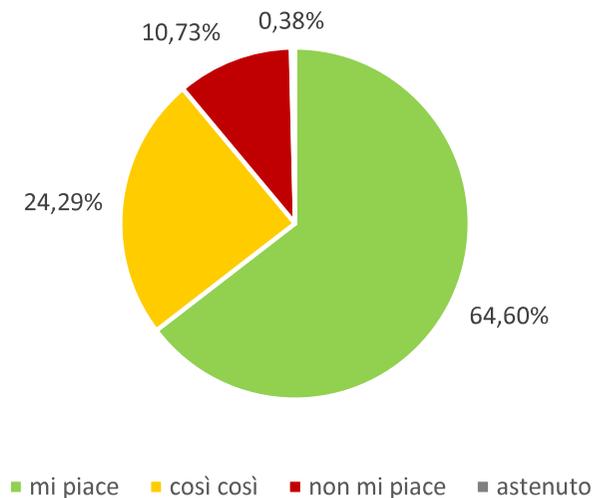
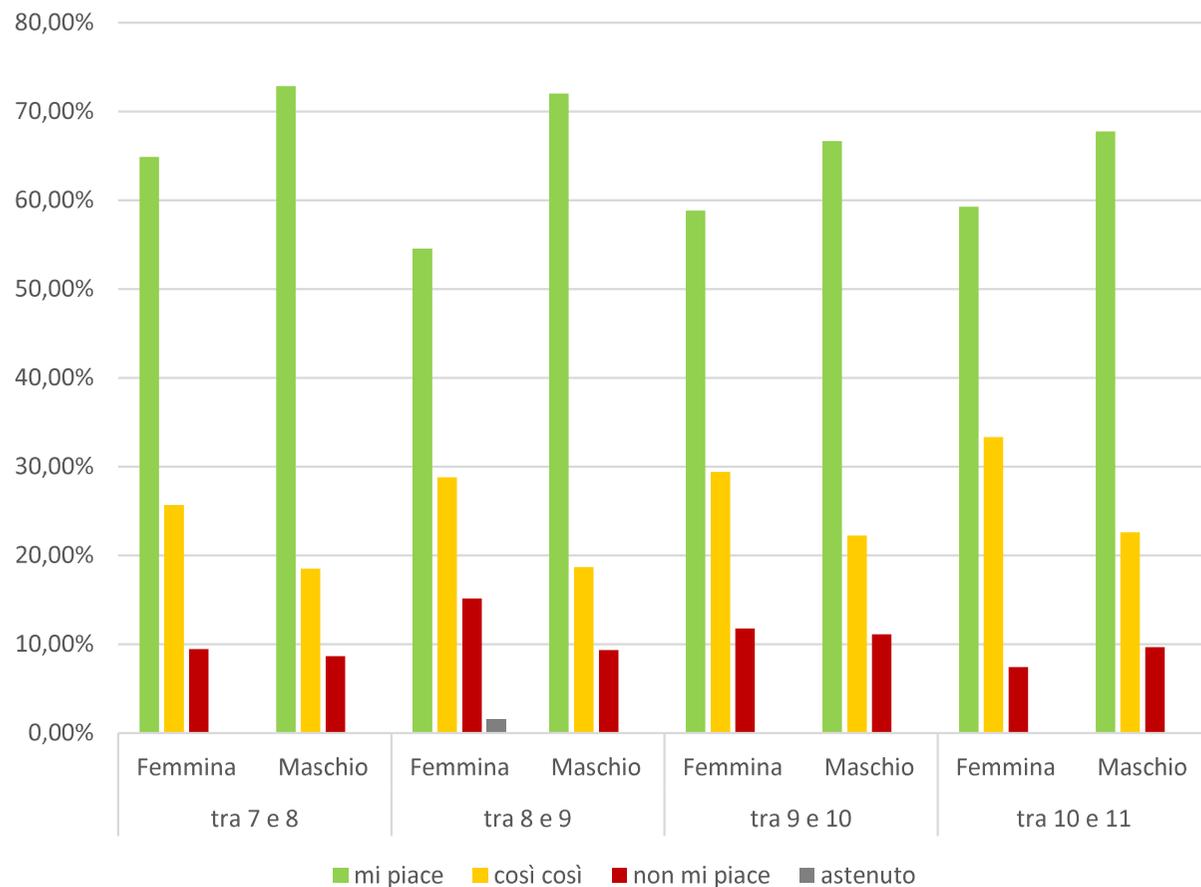
Schede analizzate



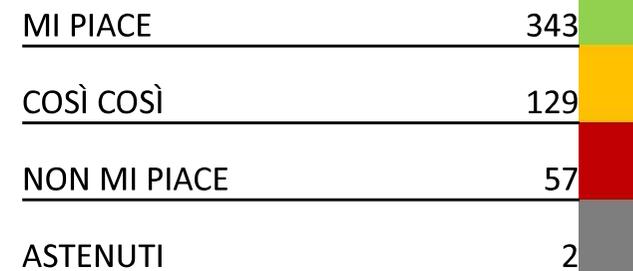
SCALOPPINA DI POLLO ALLA SALVIA

531
NUMERO RISPOSTE

% gradimento x sesso ed età



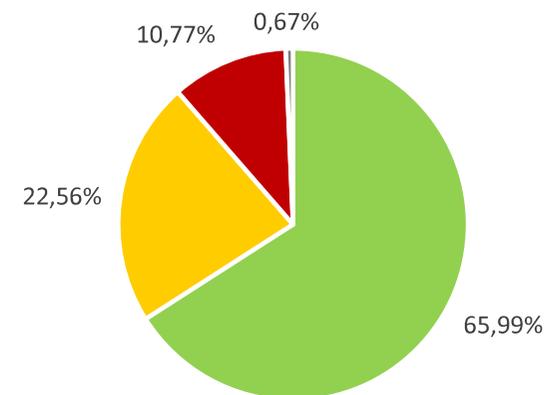
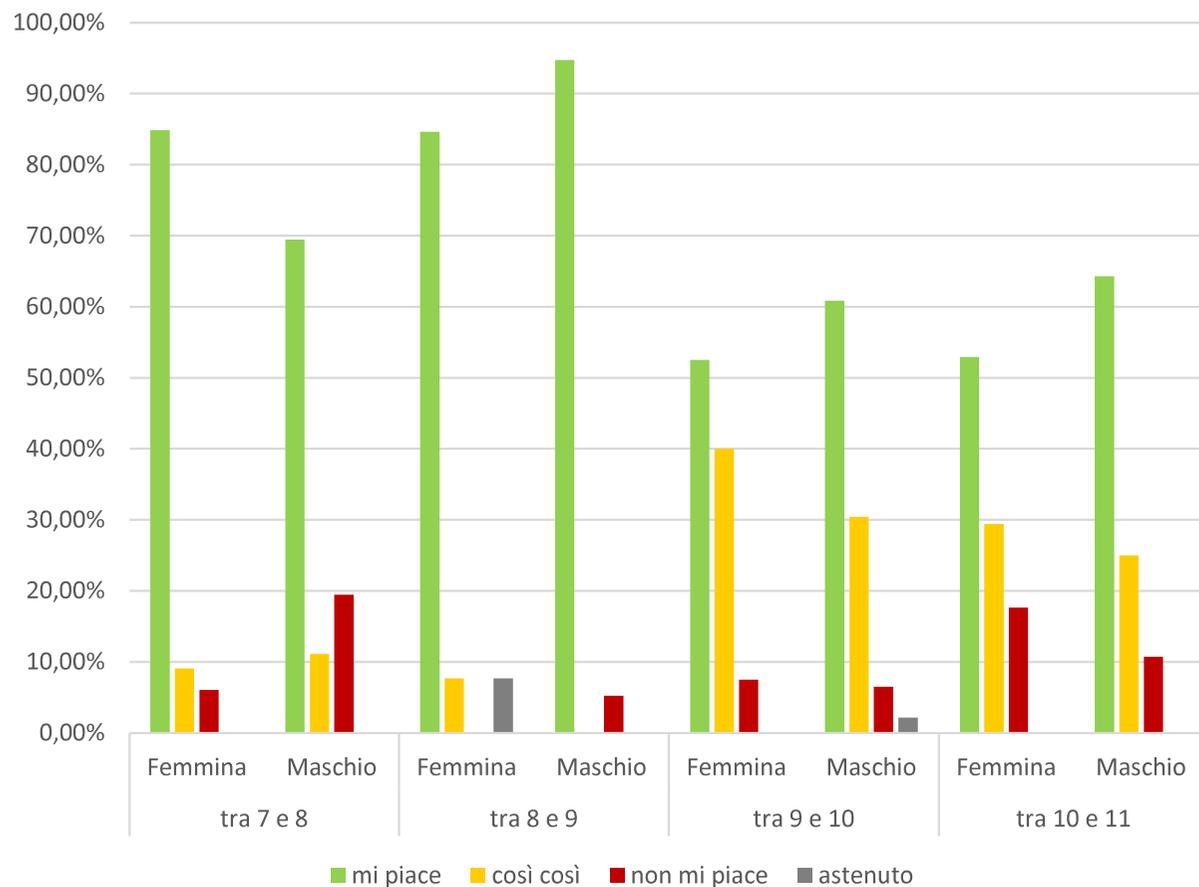
Schede analizzate



SPEZZATINO DI MANZO

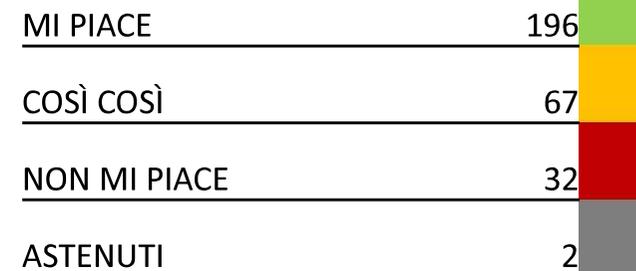
297
NUMERO RISPOSTE

% gradimento x sesso ed età

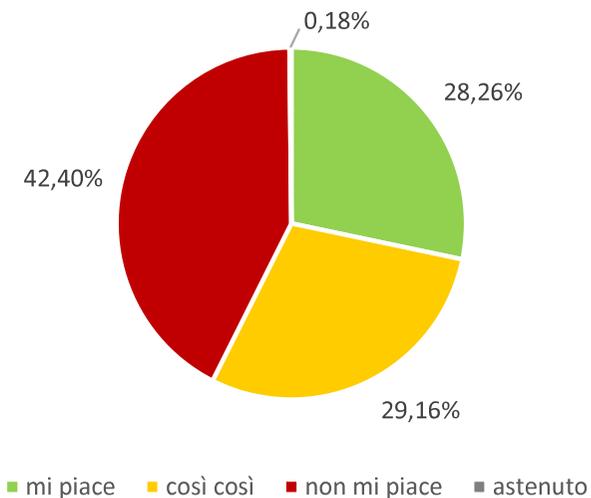
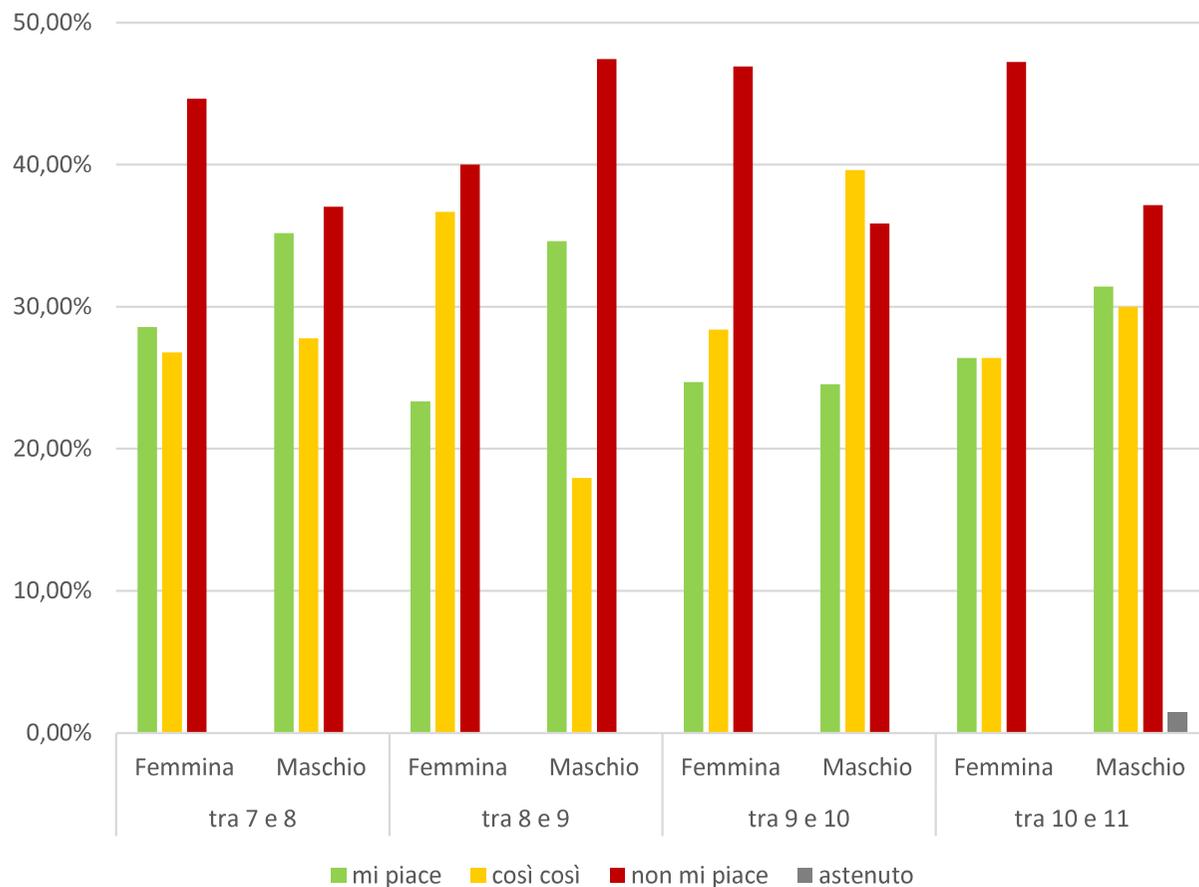


mi piace così così non mi piace astenuto

Schede analizzate



% gradimento x sesso ed età



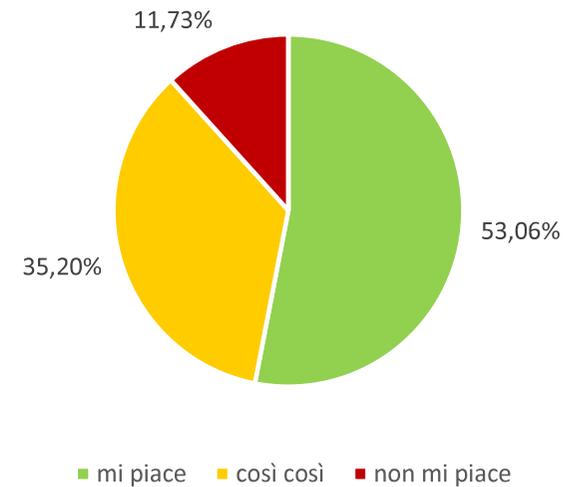
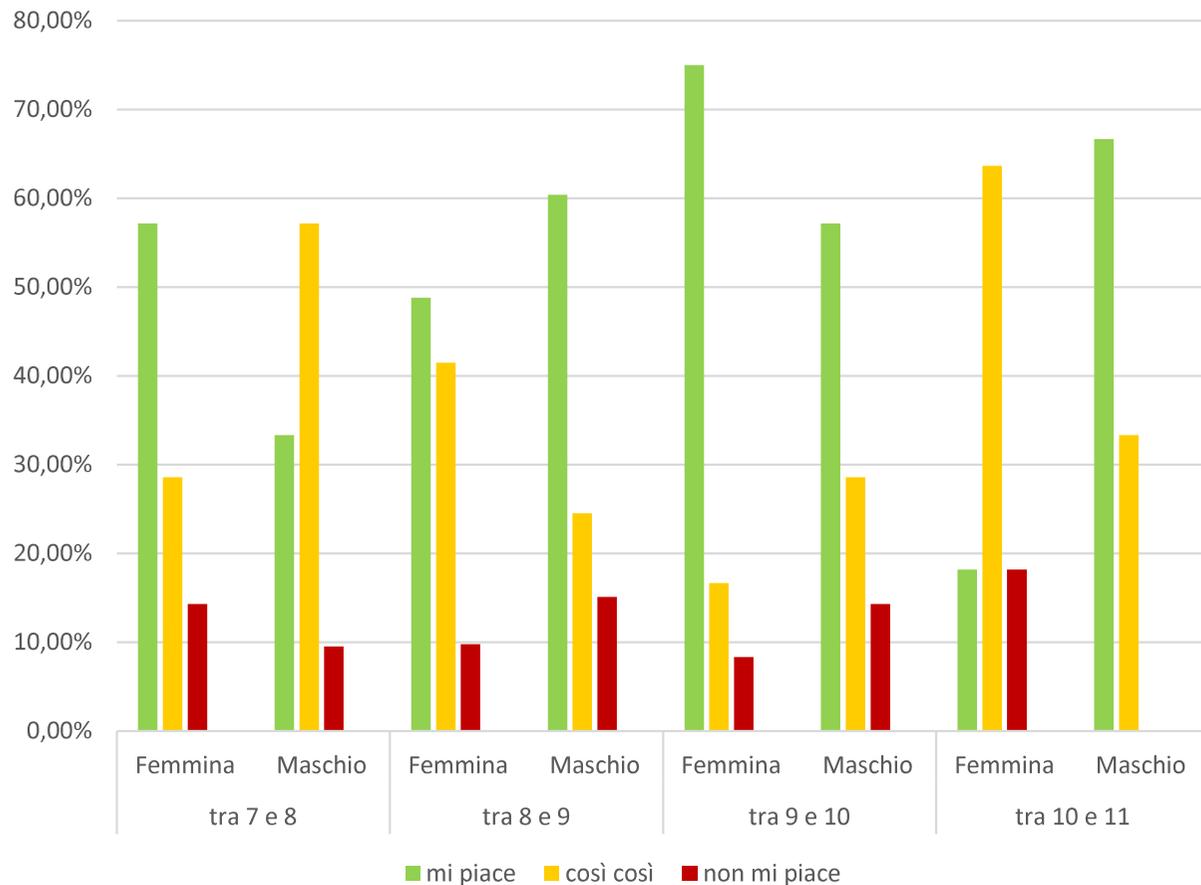
Schede analizzate

MI PIACE	158
COSÌ COSÌ	163
NON MI PIACE	237
ASTENUTI	1

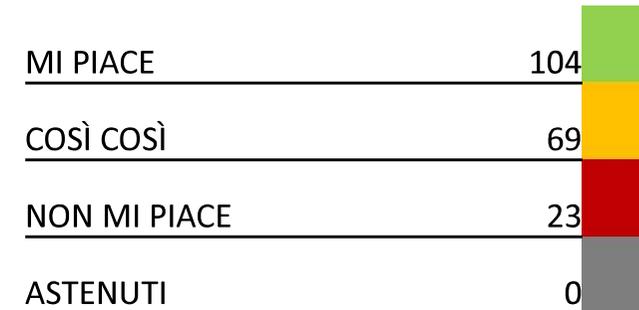
LONZA DI MAIALE AL LIMONE

196
NUMERO RISPOSTE

% gradimento x sesso ed età



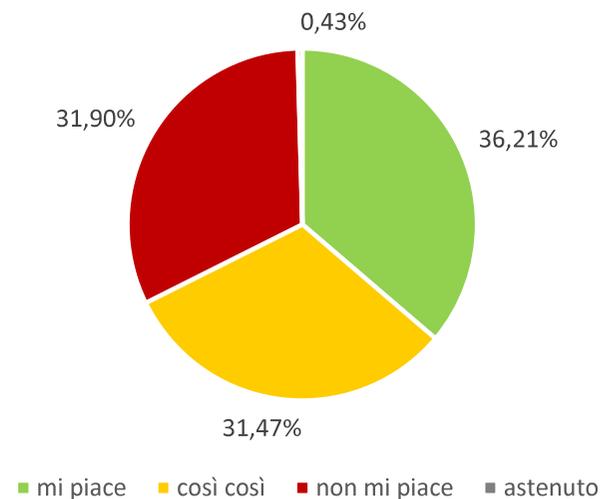
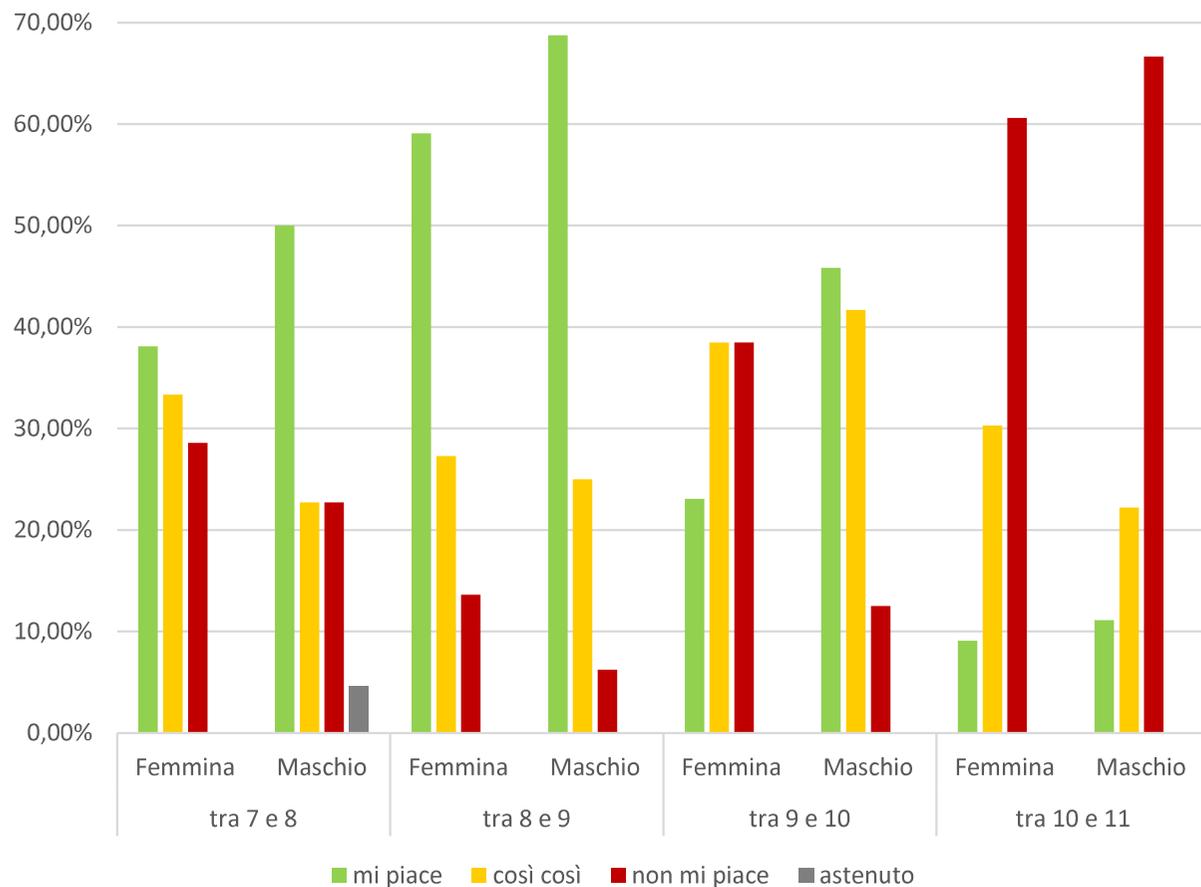
Schede analizzate



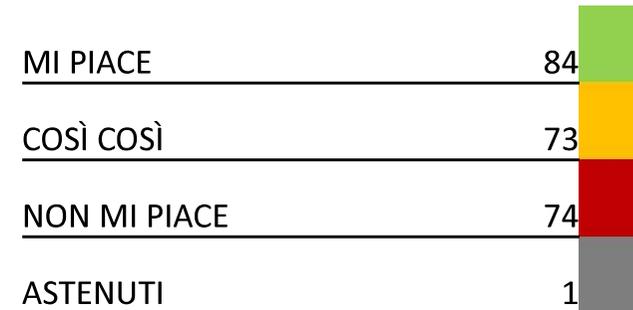
POLPETTE DI PLATESSA AL FORNO

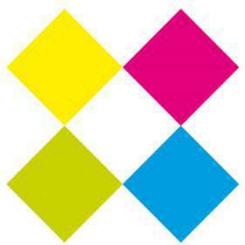
232
NUMERO RISPOSTE

% gradimento x sesso ed età



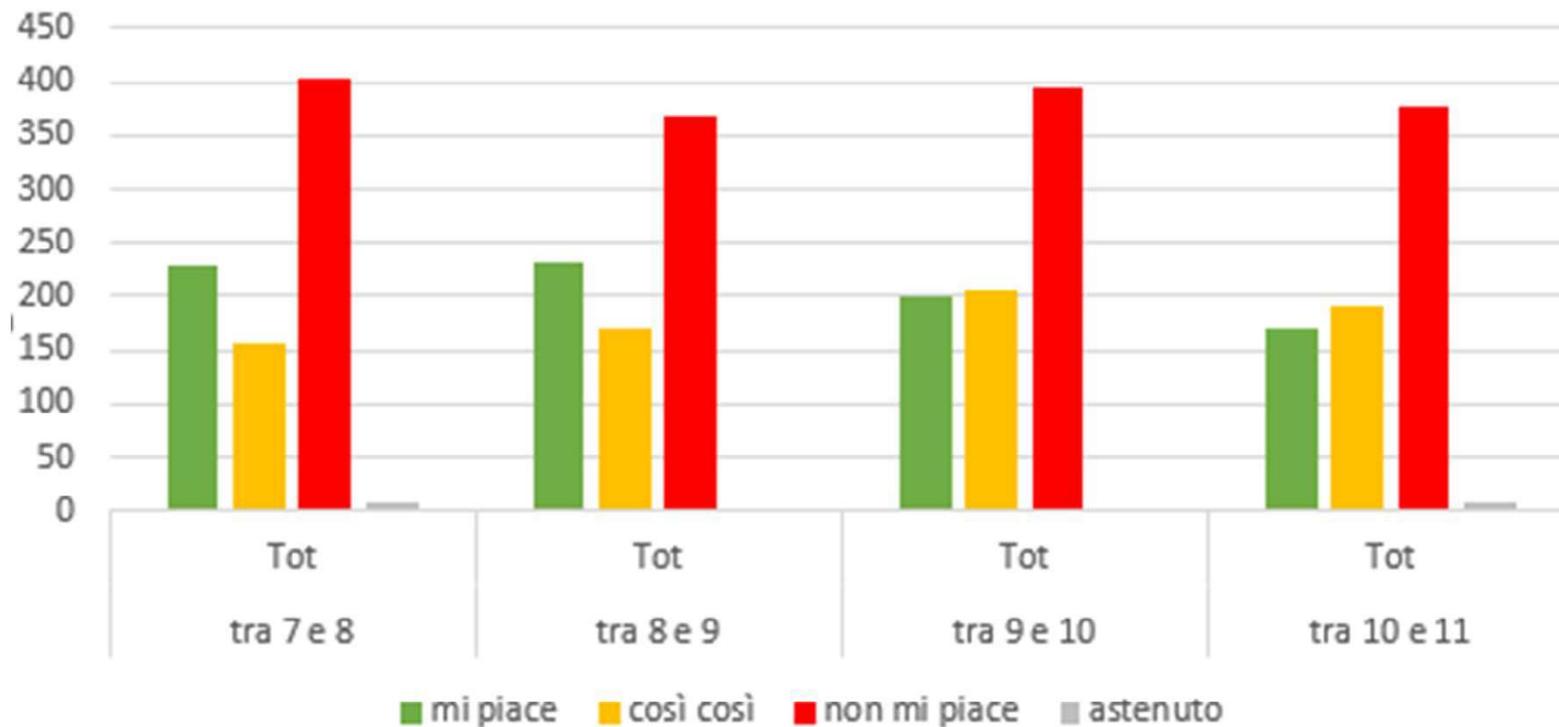
Schede analizzate



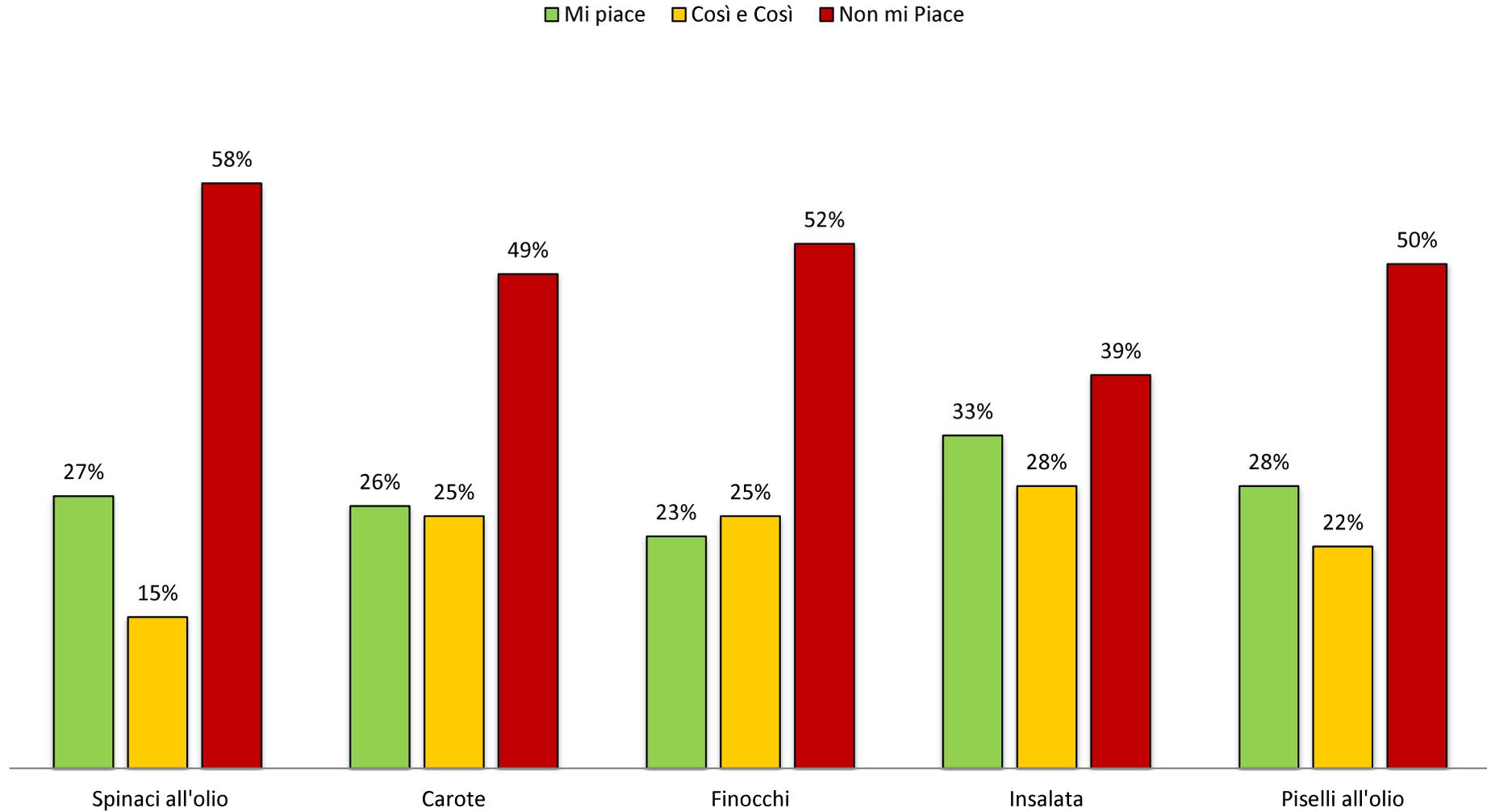


CONTORNI

GRADIMENTO PER ETA'



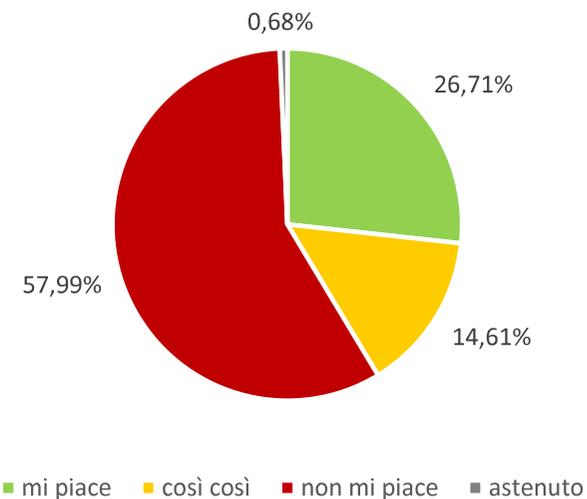
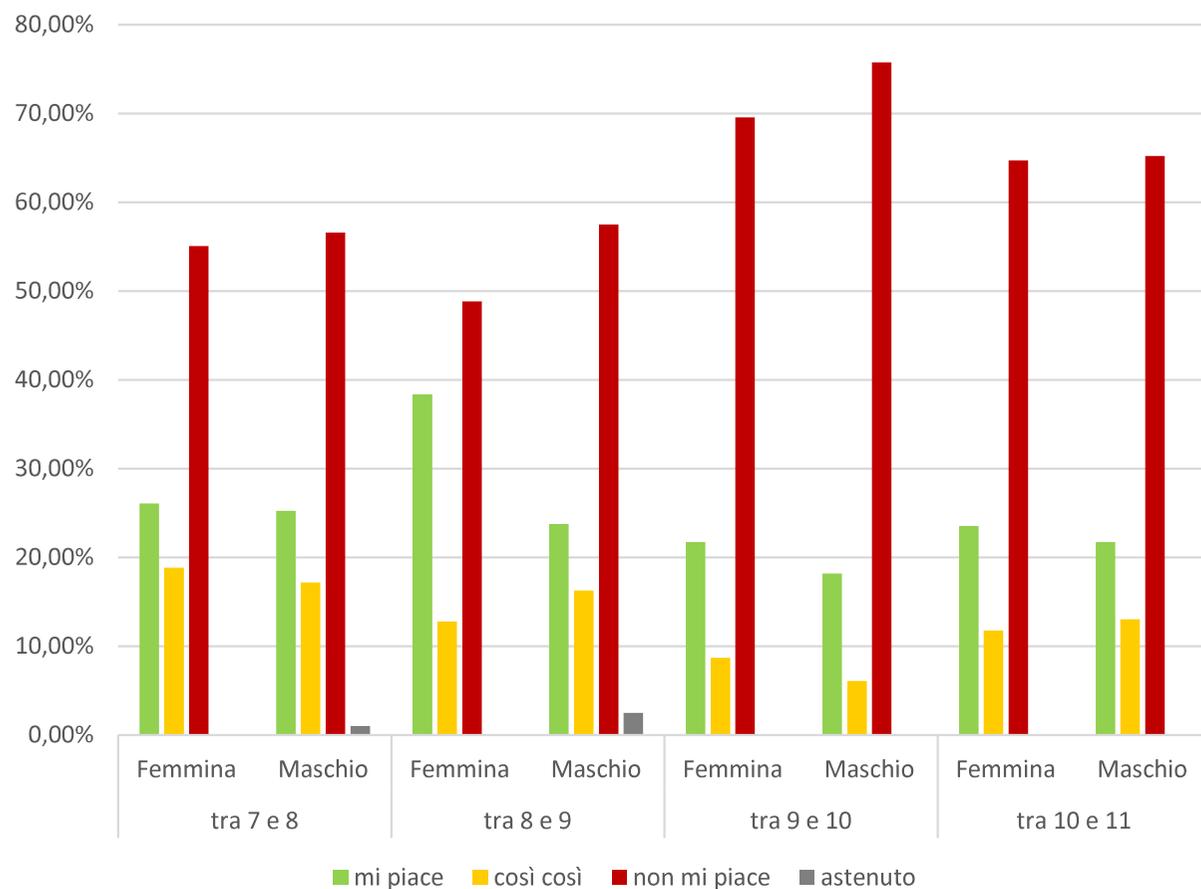
GRADIMENTO CONTORNI



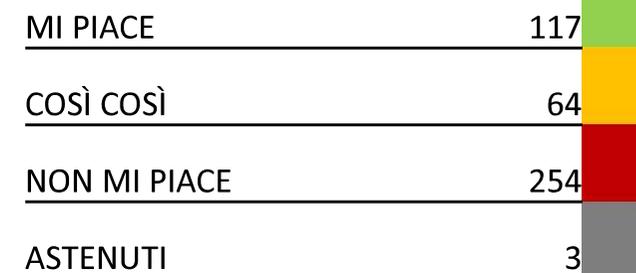
SPINACI ALL'OLIO

438
NUMERO RISPOSTE

% gradimento x sesso ed età



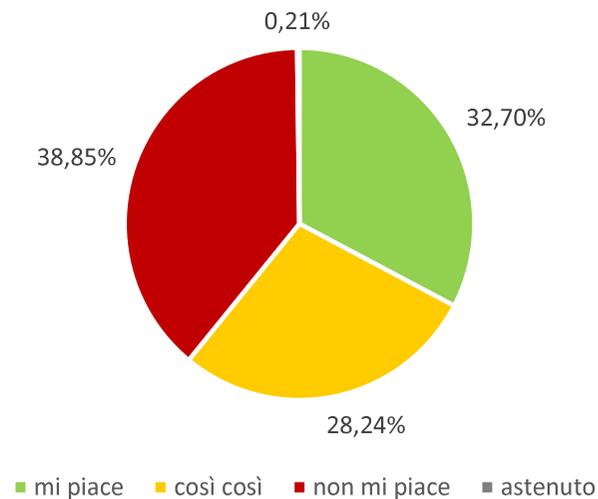
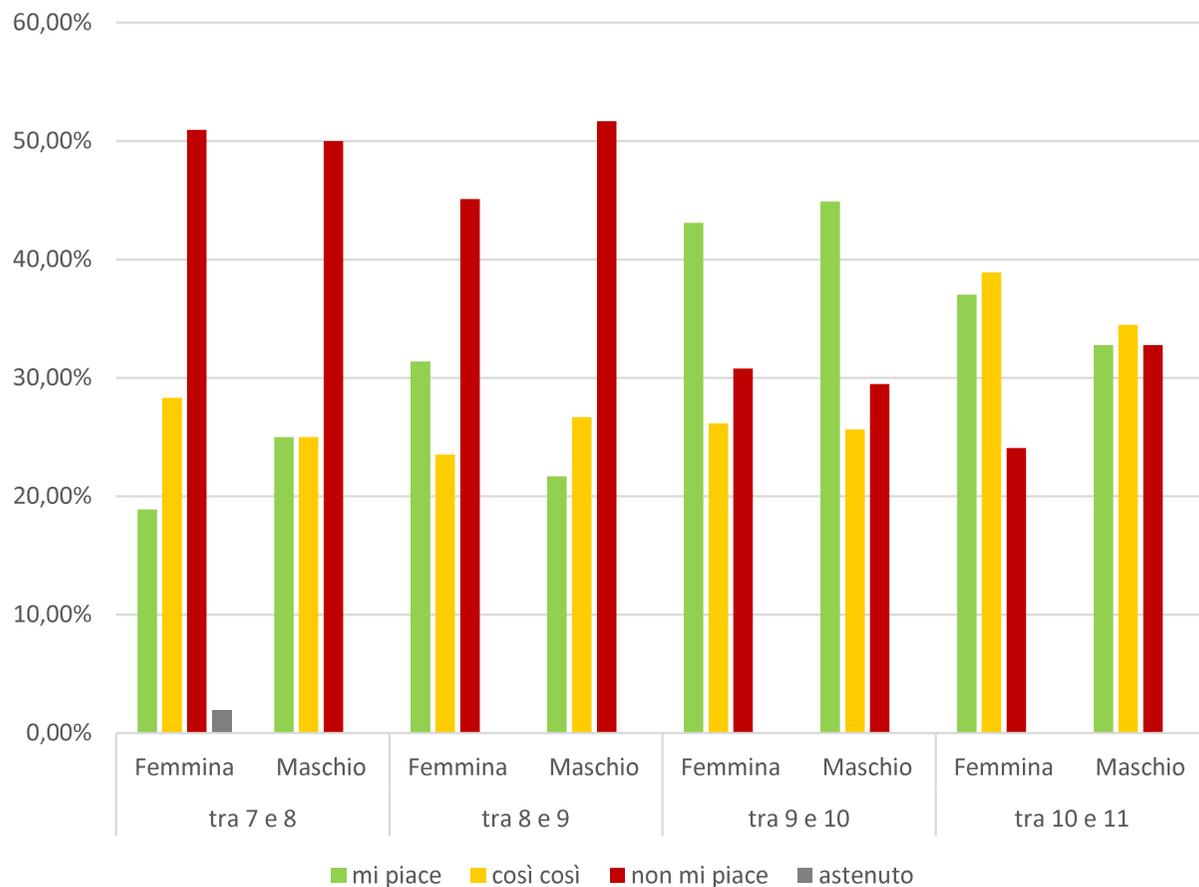
Schede analizzate



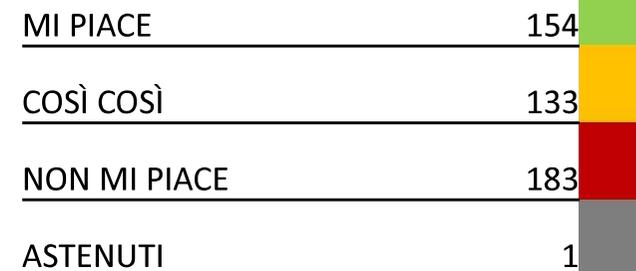
INSALATA

471
NUMERO RISPOSTE

% gradimento x sesso ed età



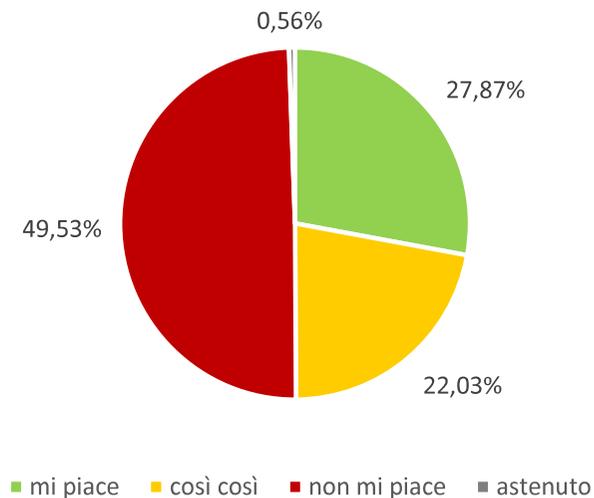
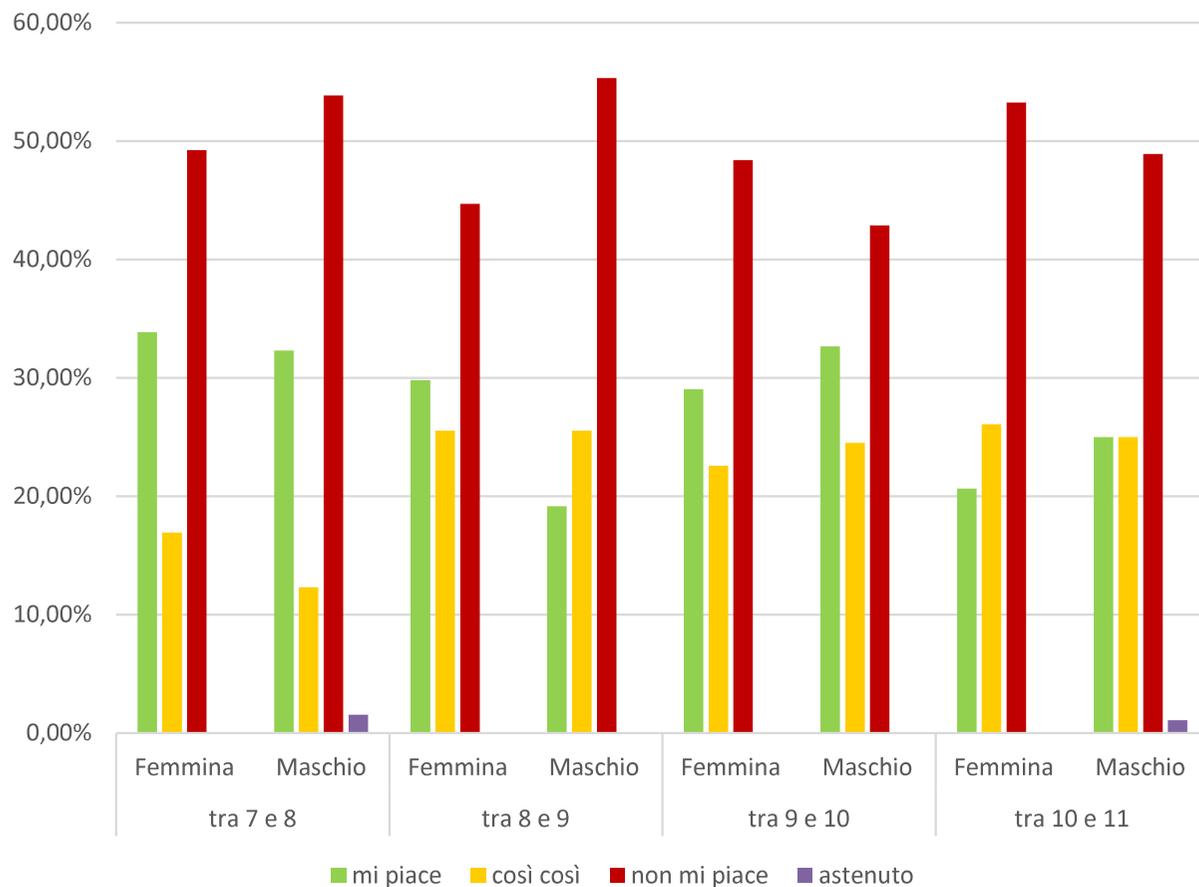
Schede analizzate



PISELLI ALL'OLIO

531
NUMERO RISPOSTE

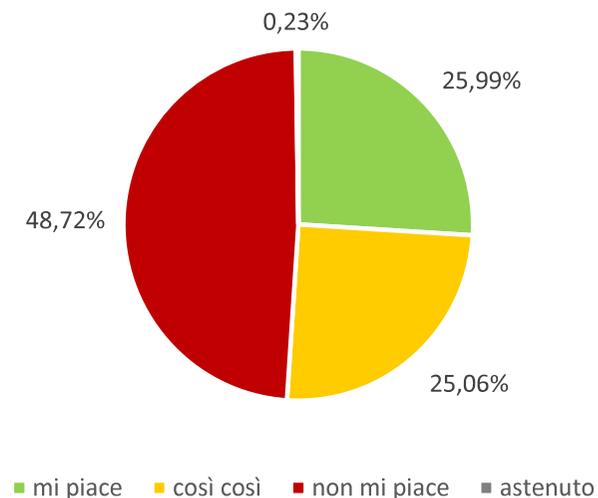
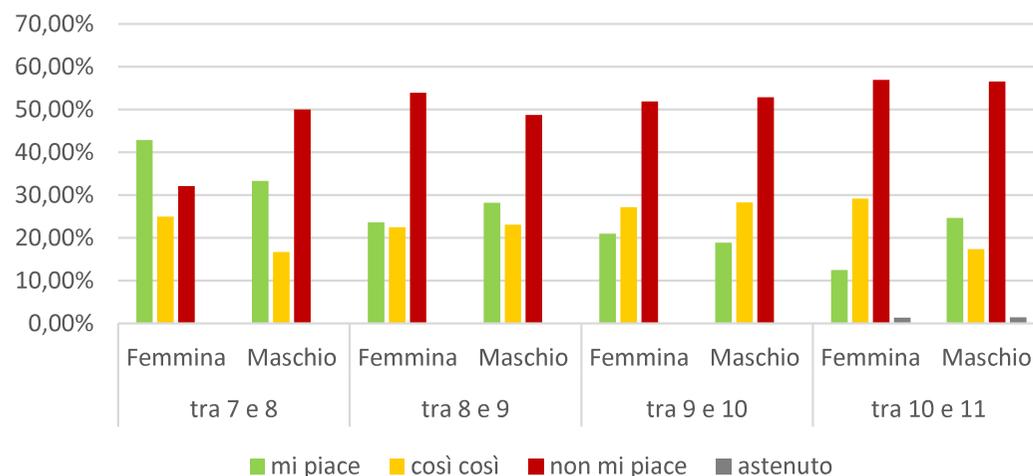
% gradimento x sesso ed età



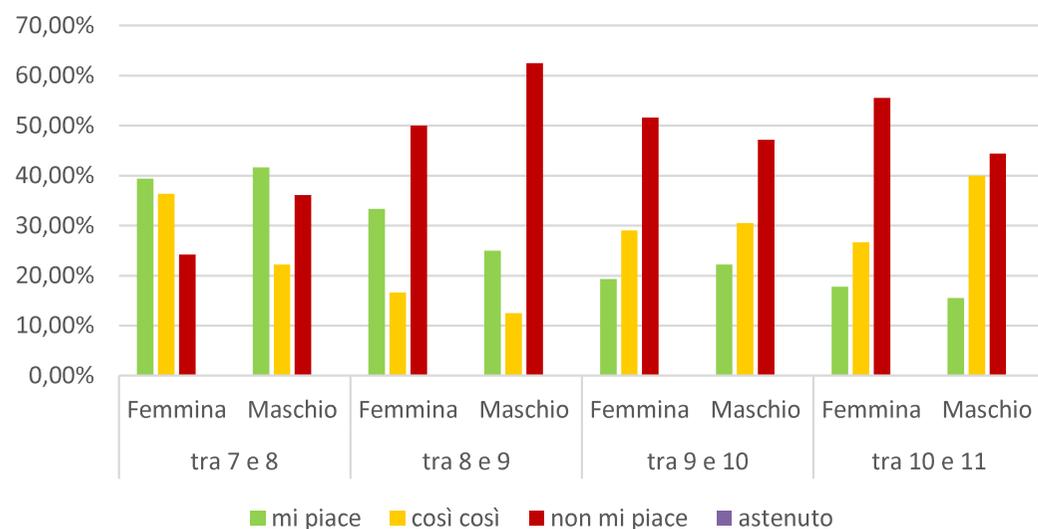
Schede analizzate

MI PIACE	148
COSÌ COSÌ	117
NON MI PIACE	263
ASTENUTI	3

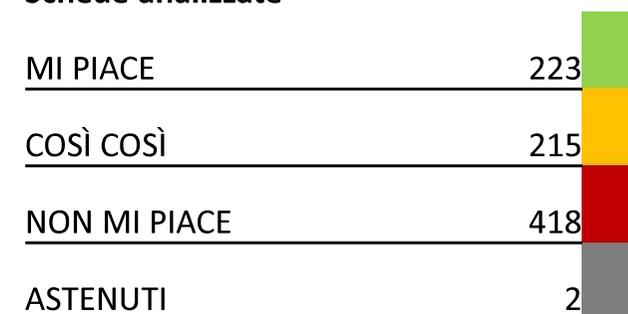
% gradimento CAROTE AL ROSMARINO x sesso ed età



% gradimento CAROTE AL BURRO x sesso ed età



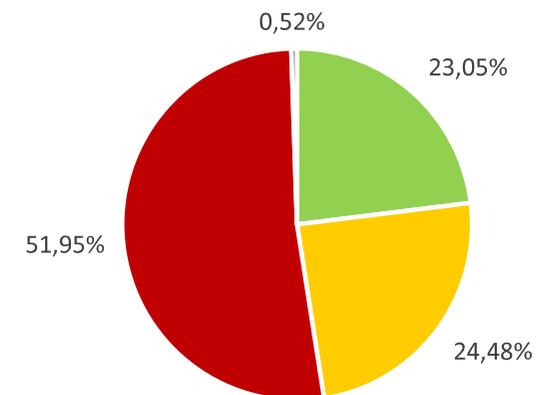
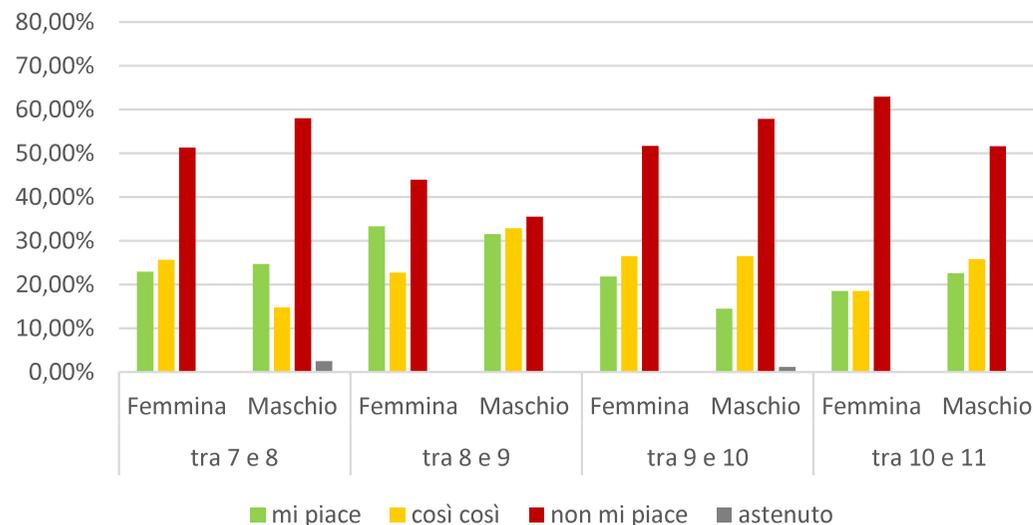
Schede analizzate



FINOCCHI

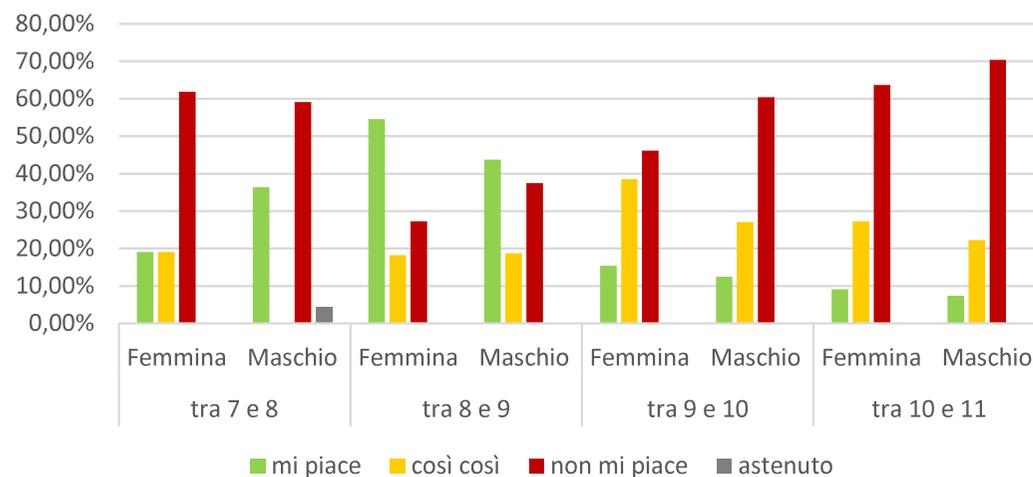
768
NUMERO RISPOSTE

% gradimento FINOCCHI JULIENNE x sesso ed età

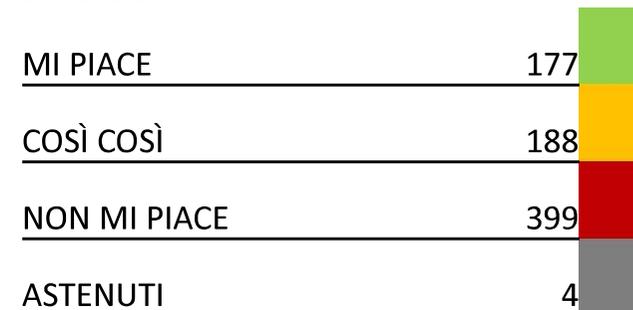


■ mi piace ■ così così ■ non mi piace ■ astenuto

% gradimento FINOCCHI CON SUCCO D'ARANCIA x sesso ed età



Schede analizzate



GRADIMENTO SULLA QUANTITÀ DEI PIATTI



gradimento sulla quantità

I piatti che hai mangiato erano in quantità:



TANTA



COSÌ COSÌ



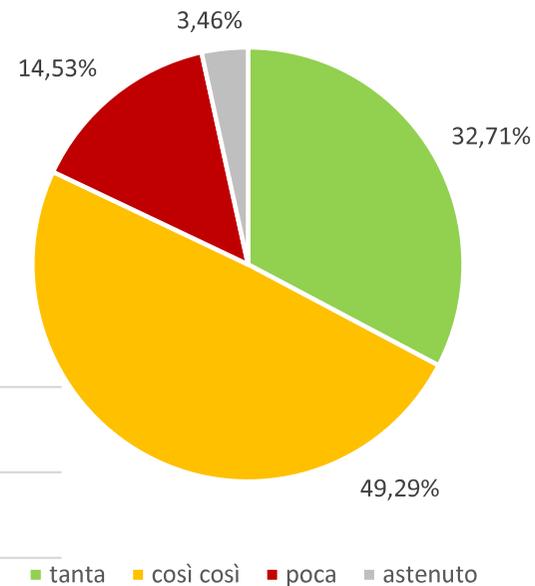
POCA

I PIATTI CHE HAI MANGIATO ERANO IN QUANTITÀ:

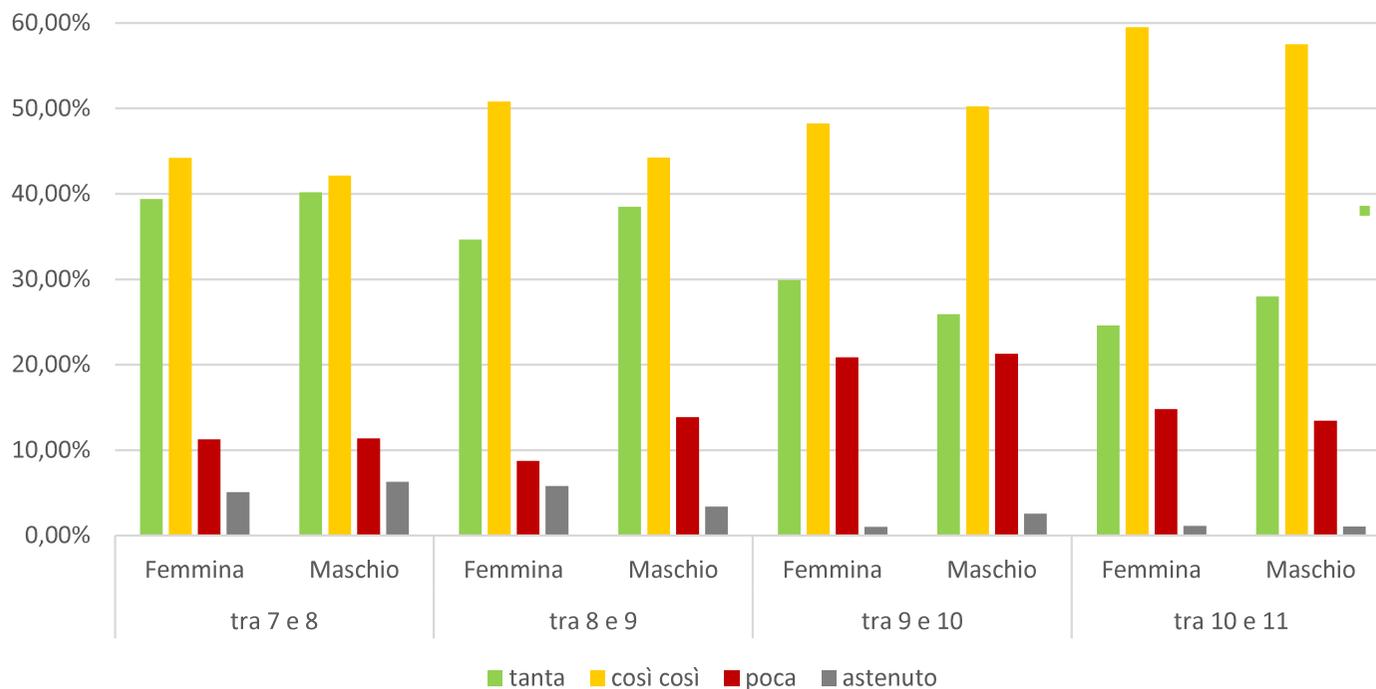
DOMANDA DI GRADIMENTO

3.118
NUMERO RISPOSTE

TANTA	1020
COSÌ COSÌ	1537
POCA	453
ASTENUTI	108



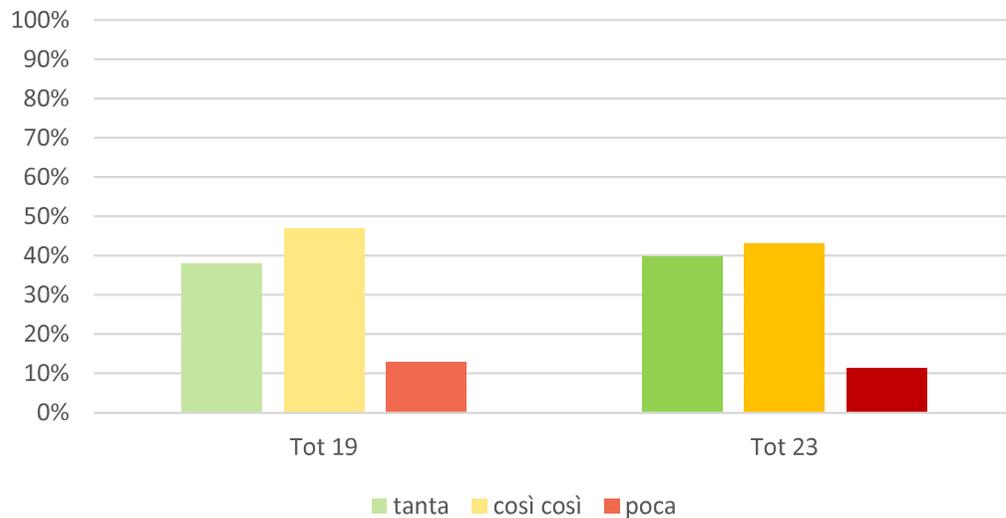
% gradimento QUANTITA' x sesso ed età



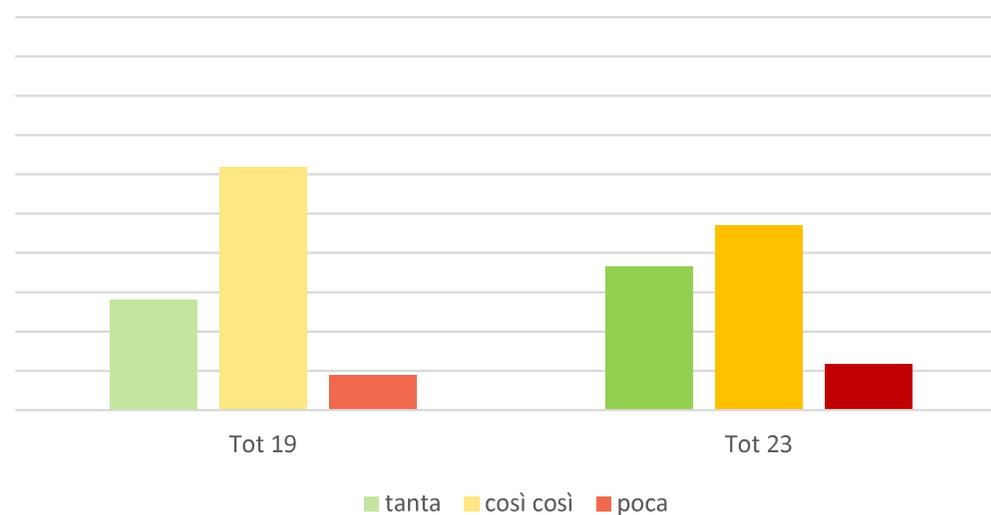
I PIATTI CHE HAI MANGIATO ERANO IN QUANTITÀ:

Confronto 2019 - 2023

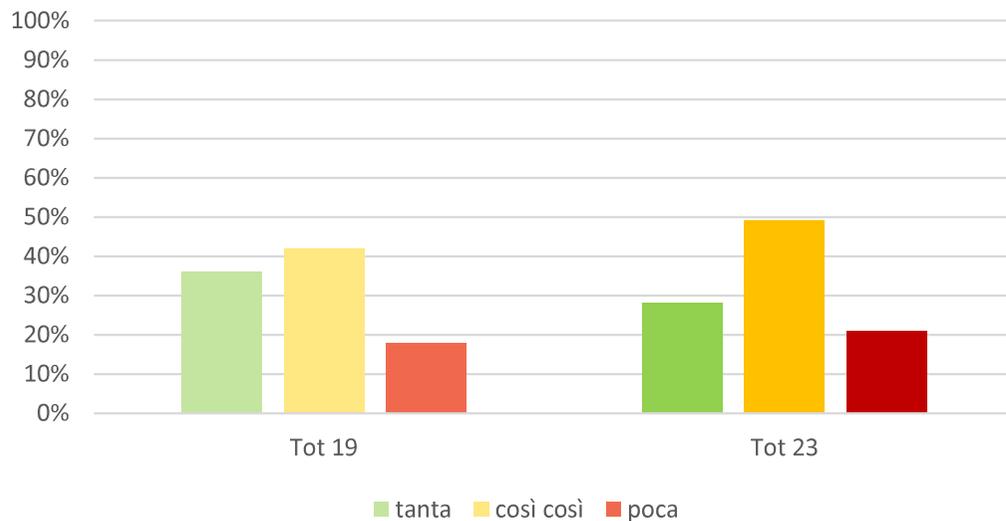
% grad. Quantità Tra 7 e 8 anni



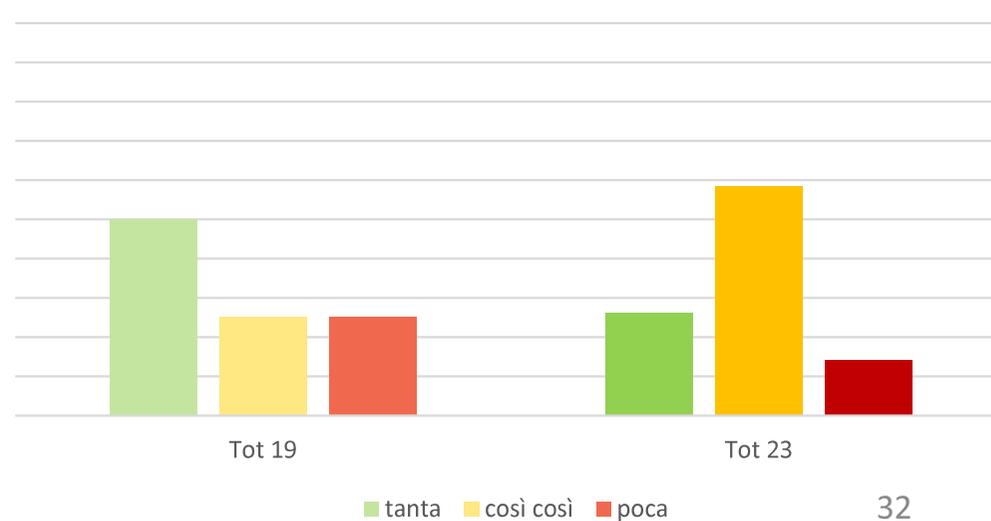
% grad. Quantità Tra 8 e 9 anni



% grad. Quantità Tra 9 e 10 anni



% grad. Quantità Tra 10 e 11 anni



GENTILEZZA DEL PERSONALE DELLA MENSA

Le signore della mensa sono gentili e sorridenti?



SI



A VOLTE



NO

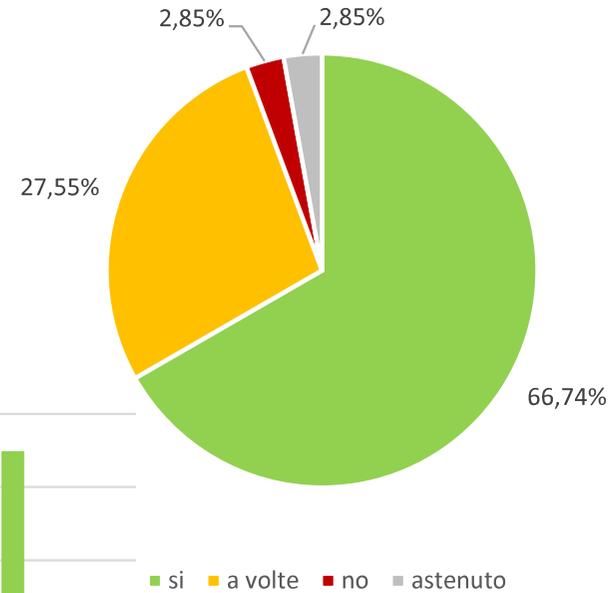
LE SIGNORE DELLA MENSA SONO GENTILI?

DOMANDA DI GRADIMENTO

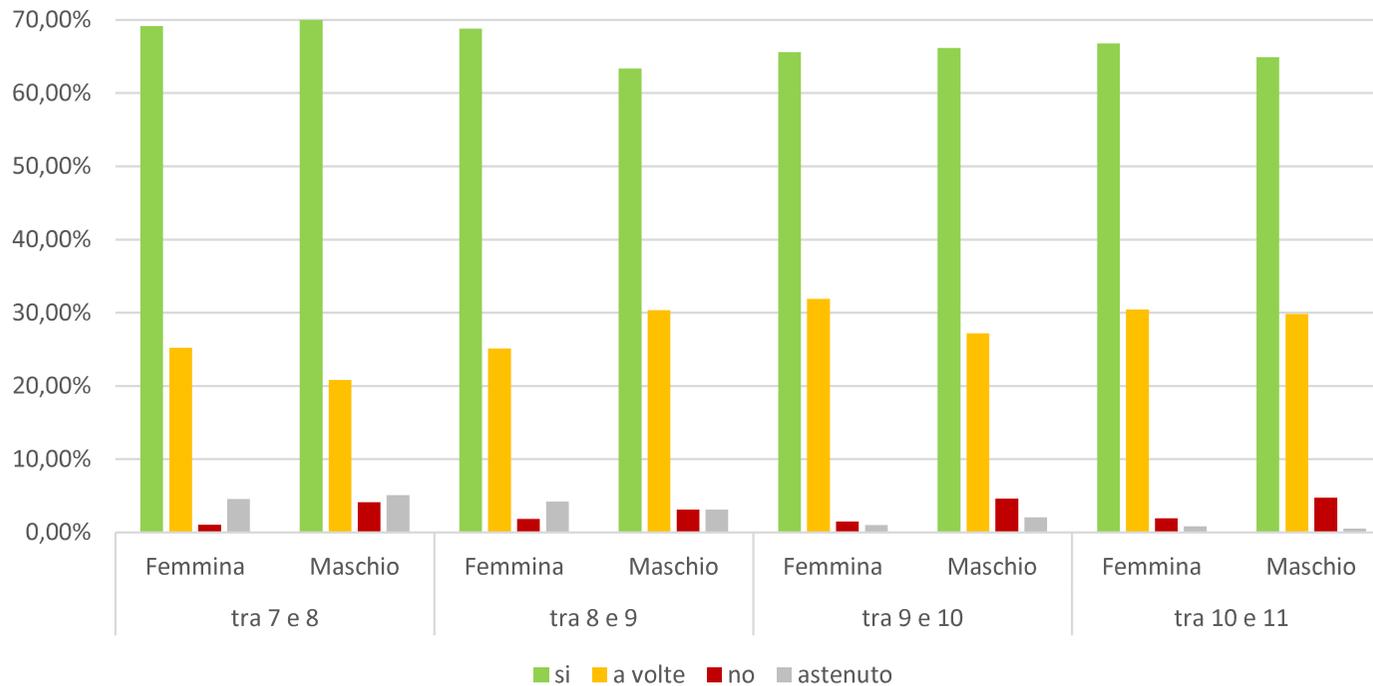
3.118

NUMERO RISPOSTE

SI	2081
A VOLTE	859
NO	89
ASTENUTI	89



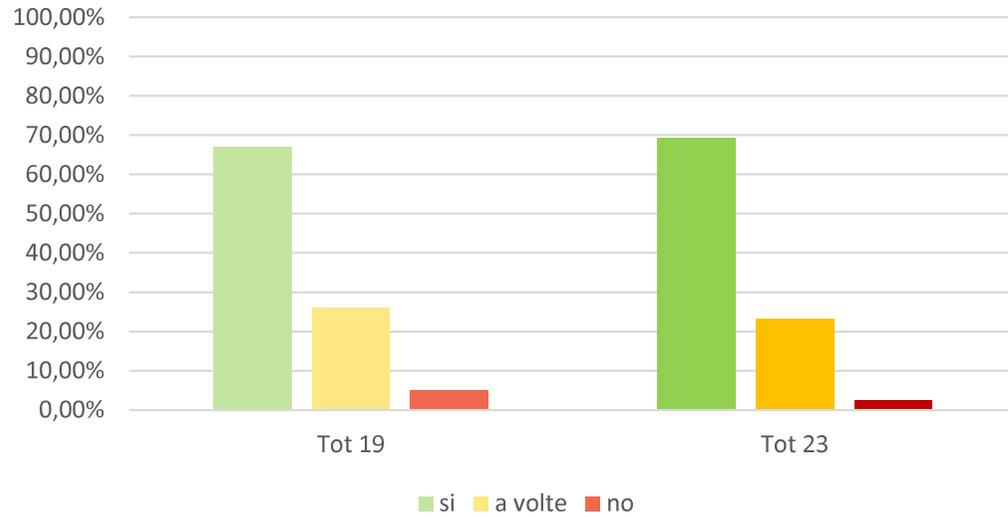
% gradimento SERVIZIO x sesso ed età



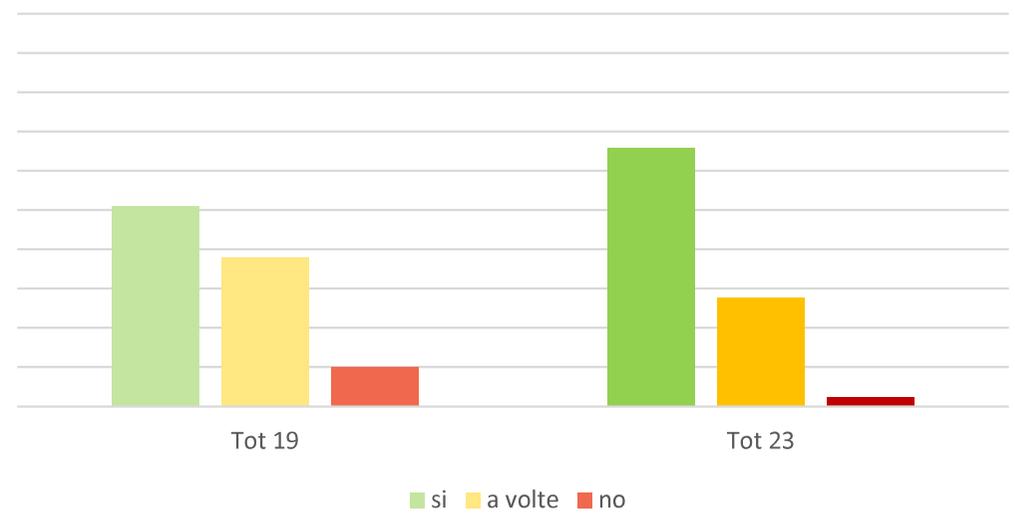
LE SIGNORE DELLA MENSA SONO GENTILI?

Confronto 2019 - 2023

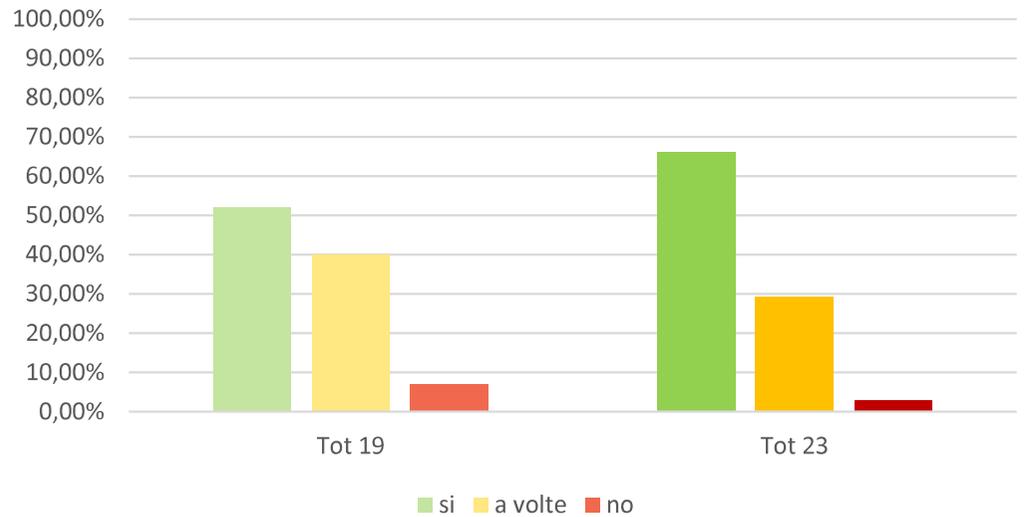
% grad. Servizio Tra 7 e 8 anni



% grad. Servizio Tra 8 e 9 anni



% grad. Quantità Tra 9 e 10 anni



% grad. Quantità Tra 10 e 11 anni

